

POPULAR ANNUAL FINANCIAL REPORT
OCTOBER 1, 2023 - SEPTEMBER 30, 2024
OSCEOLA COUNTY, FLORIDA



OSCEOLA

ON THE RISE



Osceola Clerk
of the Circuit Court
and County Comptroller

Honorable
Kelvin Soto, Esq.

MESSAGE FROM THE COUNTY CLERK & COMPTROLLER

Dear Osceola County Residents,

We are eager to share the latest edition of Osceola on the Rise, our Annual Financial Report. This publication is a reflection of our ongoing dedication to serving our community, being transparent, and holding ourselves accountable.

We're committed to providing excellent customer service, which we support through modernizing our operations with technology, and finding new ways to work more efficiently and innovatively. This report also offers helpful information about the many services available to you and your neighbors.

As the Clerk of the Circuit Court & County Comptroller, I feel truly honored to serve Osceola County. I'm proud to share the progress we've made in making our services better and more accessible. Whether you've visited us in person or used our online resources, it's always a privilege to assist you.

Sincerely,



KELVIN SOTO, ESQ.



Osceola Clerk
of the Circuit Court
and County Comptroller

**Scan the QR code with your
smartphone to visit our website
and explore all our resources**

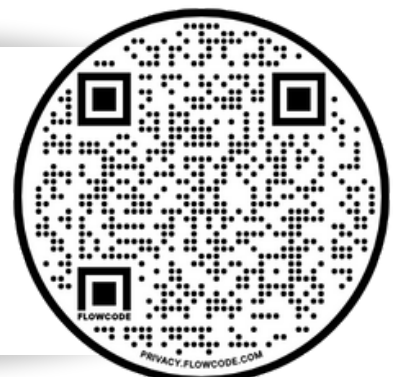


TABLE OF CONTENTS

About This Publication	4
About The Clerk & Comptroller	5
About Osceola County	6
Your Elected Public Servants Guide - Federal, State & Local	8
Osceola County Economic Statistics	11
Osceola County Financial Information	14
Clerk & Comptroller Accomplishments	25
Clerk & Comptroller Statistics	27
Community guide	30



Look for Mocki, our friendly office mascot and Helpful Facts steward. He's always sharing important and useful tips, along with explanations of the information you see throughout *Osceola on the Rise*.



OSCEOLA
ON THE RISE

ABOUT THIS PUBLICATION

Clerk Kelvin Soto is committed to ensuring transparency and accountability across all departments of the Osceola County Government, and this publication provides an official medium for sharing facts and statistics about its fiscal and economic well-being.

In this report, you will find an overview of important information, including:

- Roles and responsibilities of the elected officials serving Osceola County
- County demographics and progress updates
- Financial reports, budget expenses, and activities
- Statistics on core services, area economics, and tourism impact
- An overview of the Clerk and Comptroller's accomplishments during FY24

The County Comptroller is committed to fulfilling the organization's constitutional duty of transparency in government and responsible stewardship of our citizen's finances. This report outlines all the departments within Osceola County and helpful information to help you enjoy its services.

The content summarizes financial information from the Osceola County Annual Comprehensive Financial Report (ACFR). The ACFR is an exhaustive and detailed financial report prepared by Generally Accepted Accounting Principles (GAAP).

The ACFR was prepared by the Osceola County Board of County Commissioners and audited by independent professionals. Additionally, the information presented in this report is abridged and is not meant to be a substitute for the ACFR, which is available online at www.osceolaclerk.com.



“Osceola on the Rise” Wins National Award

Our FY23 financial report, “Osceola on the Rise”, has earned national recognition from the Government Finance Officers Association (GFOA) for making financial information clear and accessible.

This award reflects our ongoing commitment to transparency and keeping you informed about how your tax dollars are spent.



Osceola Clerk
of the Circuit Court
and County Comptroller

ABOUT THE CLERK & COMPTROLLER

Kelvin Soto, Esq., Osceola Clerk of the Circuit Court & County Comptroller, enjoyed a distinguished career as an attorney and civic leader. Following his re-election in November 2024, Clerk Soto continues to innovate and streamline service delivery for constituents, both in-person and online.

His public service includes two terms on the Osceola County School Board and honorable service in the U.S. Navy, where he developed leadership skills and a passion for upholding the U.S. Constitution. Clerk Soto then went on to earn a Bachelor’s in Business Administration and a Master’s in Public Health from San Diego State University, followed by a Juris Doctor from the University of California at Berkeley.

Established in 1838, the Clerk of the Circuit Court office has evolved into a vital financial checks-and-balances institution, ensuring public funds are managed responsibly. As Clerk and Comptroller, Kelvin Soto fulfills duties mandated by the Florida Constitution, statutes, and court rules, serving in five core roles encompassing over 1,000 responsibilities on behalf of the public:

- Clerk of Courts
- County Comptroller
- Ex-Officio Clerk to the Board of County Commissioners
- County Recorder
- County Auditor



Our Vision

Meet the public where they want



Our Mission

To advance the well-being of all, one person at a time



Our Pillars

Serve with care · Commit to excellence · Drive efficiencies



Our Transformational Goal

We commit to modernization that will exceed expectations



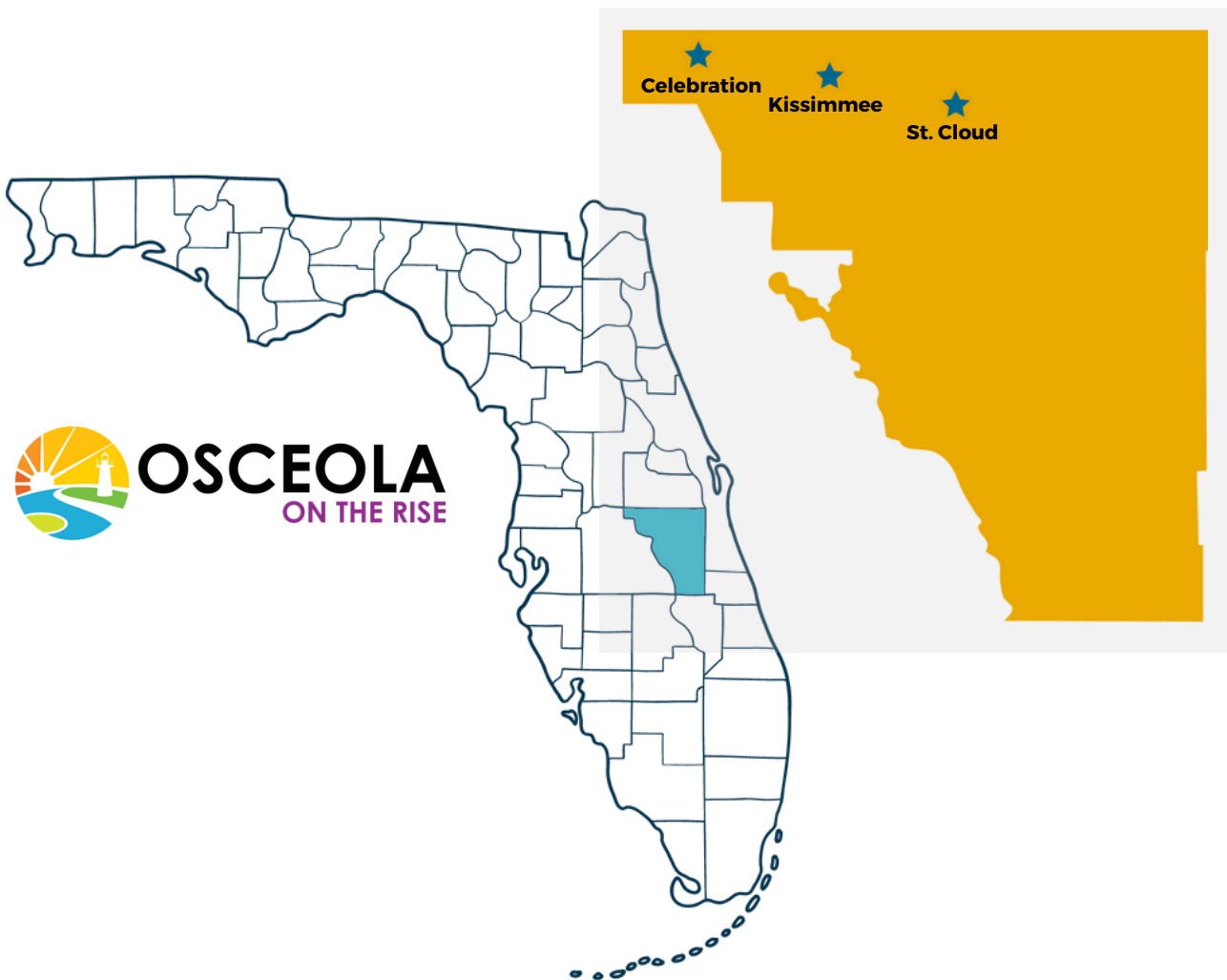
OSCEOLA COUNTY: WHERE HISTORY MEETS GROWTH

Osceola County is a vibrant and diverse community in the heart of Central Florida, where history, culture, and opportunity come together. Home to over 450,000 residents, the county includes Kissimmee, St. Cloud, and communities like Celebration, Narcoossee, and Poinciana.

Founded in 1887 and named after Seminole Chief Osceola, the county has grown from agricultural roots into one of Florida's fastest-growing regions—boosted by the tourism boom following the arrival of Walt Disney World.

Residents enjoy a high quality of life with access to local events like the Silver Spurs Rodeo and attractions like Old Town, Gaylord Palms, and Country Thunder. At the same time, the county is looking ahead with projects like NeoCity, a hub for innovation and high-tech industry.

Osceola County continues to be a place where families thrive, communities grow, and the future is being built every day.



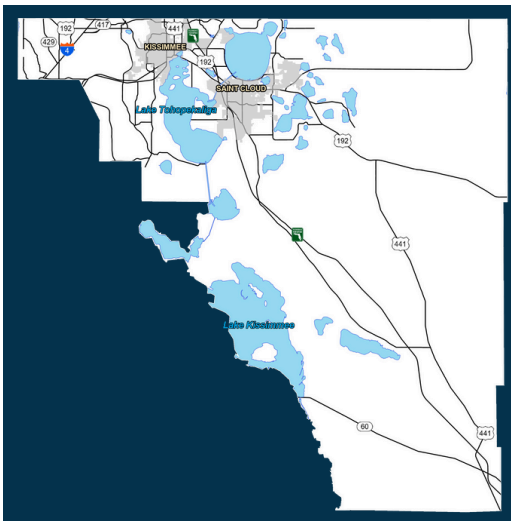
Osceola County

**Osceola County includes two municipalities:
The Cities of Kissimmee and St. Cloud**




Osceola County Administration

1 Courthouse Square
Kissimmee, FL, 34741
407-742-1800
www.Osceola.org




1,506
SQUARE
MILES



451,231
POPULATION
IN OSCEOLA
COUNTY



Kissimmee City Hall

101 Church Street
Kissimmee, FL, 34741
407-847-2821
www.Kissimmee.gov



St. Cloud City Hall

1300 9th Street,
Saint Cloud, FL, 34769
407-957-7300
www.StCloudFL.gov

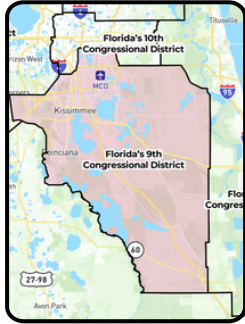


OSCEOLA'S ELECTED PUBLIC SERVANTS

FEDERAL GOVERNMENT

U.S. HOUSE OF REPRESENTATIVES

The United States is divided into 435 congressional districts, each with a population of about 710,000 individuals. Each district elects a representative to the U.S. House of Representatives for a two-year term



DARREN SOTO
District 9

U.S. SENATE

Each state elects two senators to the U.S. Senate for staggered 6-year terms. Senators represent the entire state.



ASHLEY MOODY
Florida



RICK SCOTT
Florida

FLORIDA STATE GOVERNMENT

The Florida Constitution divides the state government into three branches: legislative, executive, and judicial. The legislative branch includes the Florida Senate and the House of Representatives, which together make up the state's Congress. The executive branch is led by the Governor and includes the Lieutenant Governor, Cabinet members, executive departments, independent agencies, and various boards and commissions.

GOVERNOR



RON DESANTIS
State of Florida

LIEUTENANT GOVERNOR

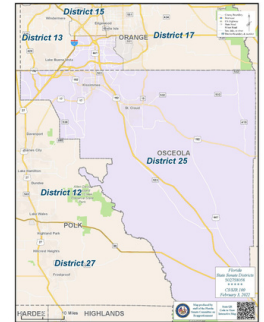


JEANETTE NUÑEZ
State of Florida

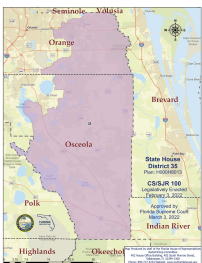
FLORIDA SENATE



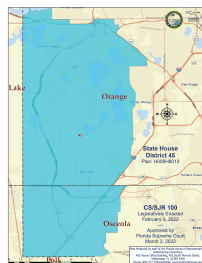
KRISTEN ARRINGTON
District 25



FLORIDA HOUSE OF REPRESENTATIVES



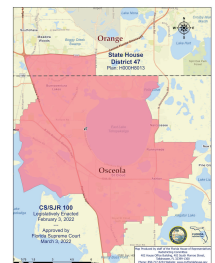
ERIKA BOOTH
District 35



LEONARD SPENCER
District 45



JOSE ALVAREZ
District 46



PAULA STARK
District 47

OSCEOLA COUNTY BOARD OF COUNTY COMMISSIONERS

As the legislative body of Osceola County, the Board of County Commissioners consists of five independently elected single-member district County Commissioners. Each must meet county residency requirements and are elected to serve staggered four-year terms.



VIVIANA JANER

Chair
District 2



BRANDON ARRINGTON

Vice Chair
District 3



PEGGY CHOUDHRY

District 1



CHERYL GRIEB

District 4



RICKY BOOTH

District 5

OSCEOLA COUNTY CONSTITUTIONAL OFFICERS

Every four years, the citizens of the county independently elect a Clerk of the Circuit Court & County Comptroller. In addition to the Clerk & Comptroller, voters elect their Property Appraiser, Public Defender, Sheriff, State Attorney, Supervisor of Elections, and Tax Collector, whose responsibilities and duties are set forth in the Florida Constitution and by Florida law.



KELVIN SOTO, ESQ.

Clerk of the Circuit Court &
County Comptroller



CHRIS A BLACKMON

Appointed
Osceola Co. Sheriff



MARY JANE ARRINGTON

Supervisor of Elections



KATRINA SCARBOROUGH

Property Appraiser



BRUCE VICKERS

Tax Collector



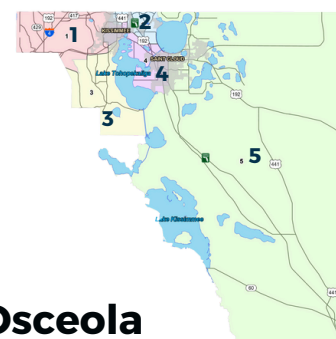
MONIQUE WORRELL, ESQ.

State Attorney



MELISSA VICKERS, ESQ.

Public Defender



**Osceola
County
Commission
Districts**

OSCEOLA COUNTY SCHOOL BOARD

The five-member School Board focuses mainly on big-picture decisions, such as setting policies, managing the district's budget, and overseeing the work of the Superintendent in running the school system.



TERRY CASTILLO
Chair; District 1



HEATHER KAHOUN
Vice Chair; District 4



DR. MARK SHANOFF
Superintendent of
Schools



BETHZAIDA GARCIA
District 2



ANTHONY COOK
District 3



PAULA BRONSON
District 5



OSCEOLA COUNTY CORPORATE STATISTICS

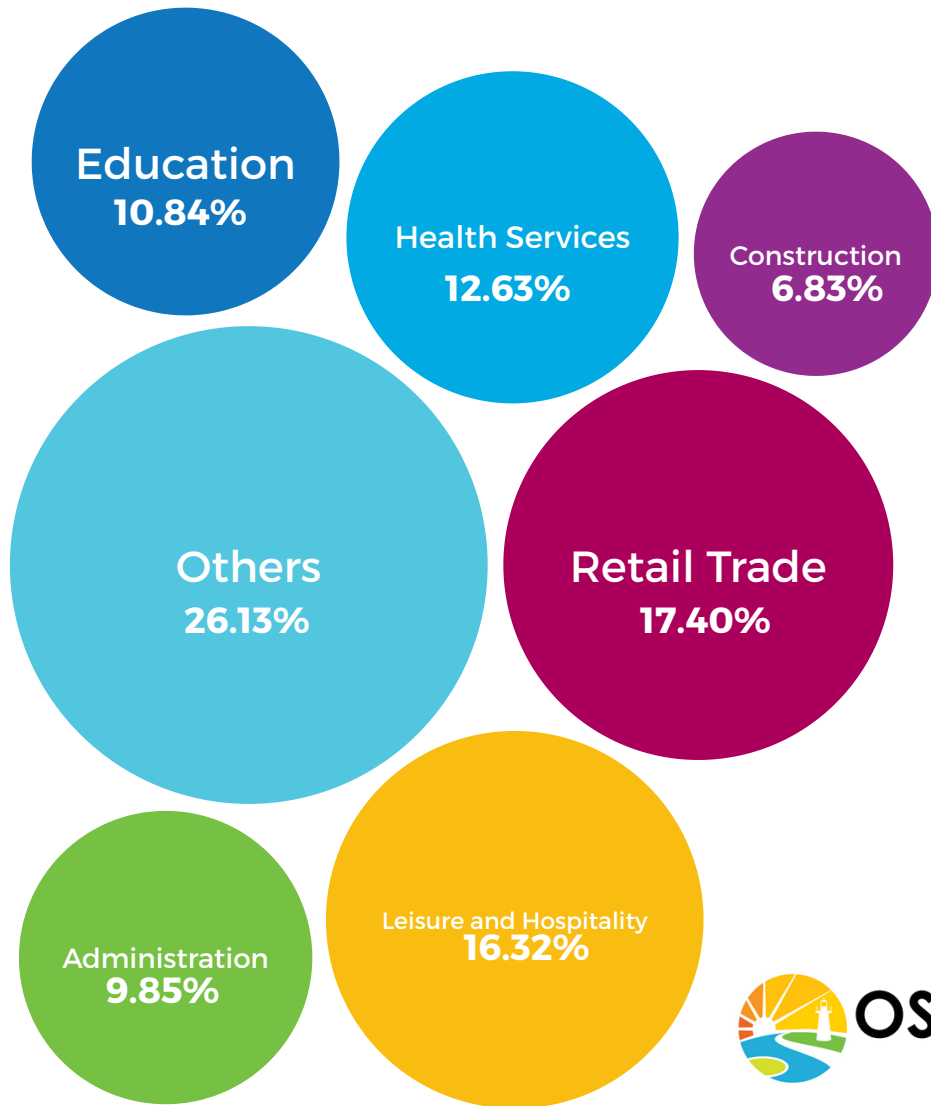
In Fiscal Year 2024, Osceola County's unemployment rate was 3.9%, slightly higher than the Orlando Metropolitan Statistical Area's rate of 3.0% and the state of Florida's rate of 3.3%.

In February 2024, the county's employment stood at 197,049, reflecting an increase of 2,729 jobs compared to the previous year.

The distribution of employment across various industries in Osceola County is as follows:

These figures highlight the county's strong reliance on the leisure and hospitality sector, followed by significant contributions from education, health services, and retail trade.

EMPLOYMENT STATISTICS



AGE
37
MEDIAN
AGE

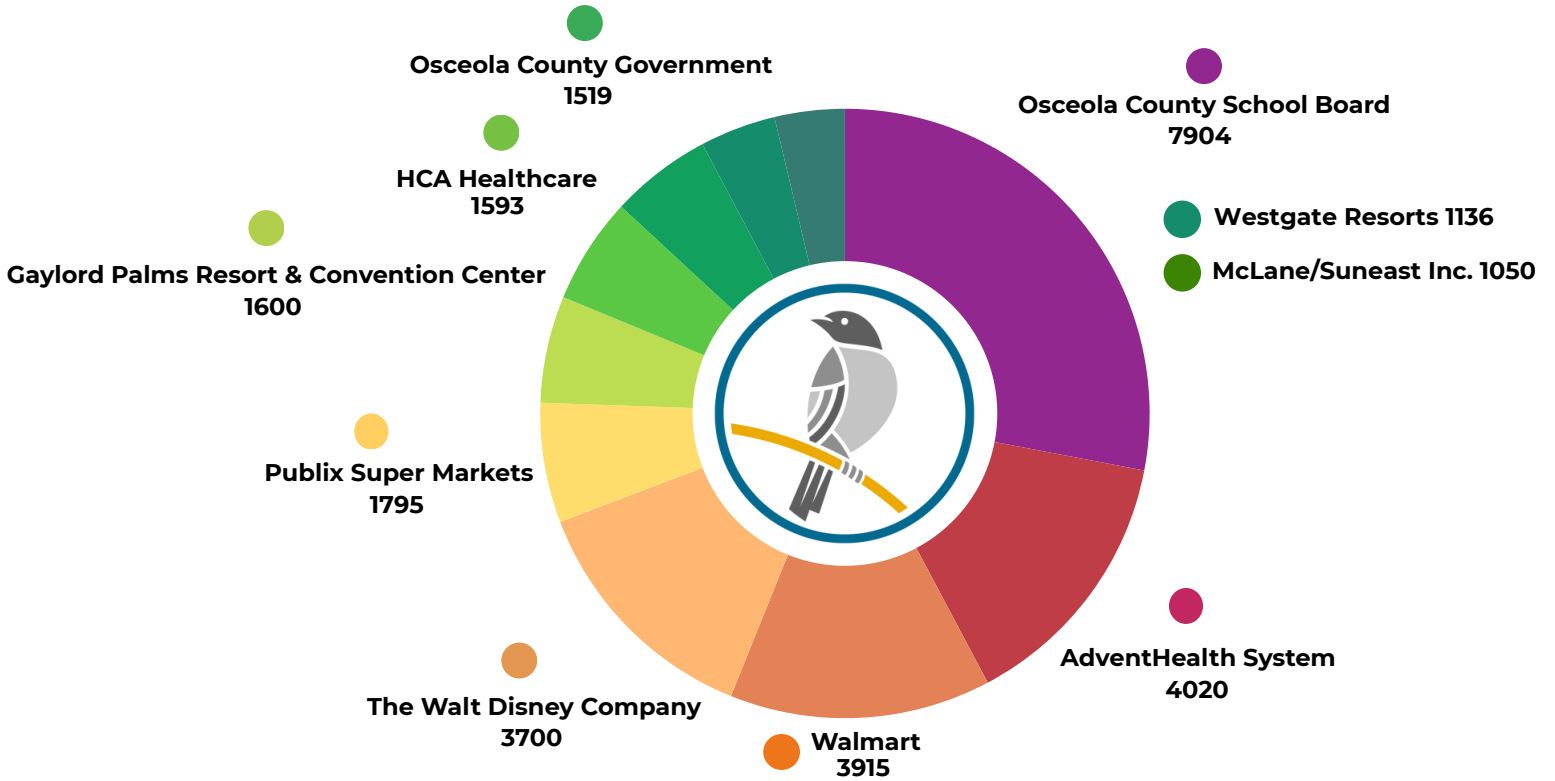
PEOPLE PER
299.6
SQUARE
MILE

16TH
MOST
POPULOUS
FLORIDA COUNTY

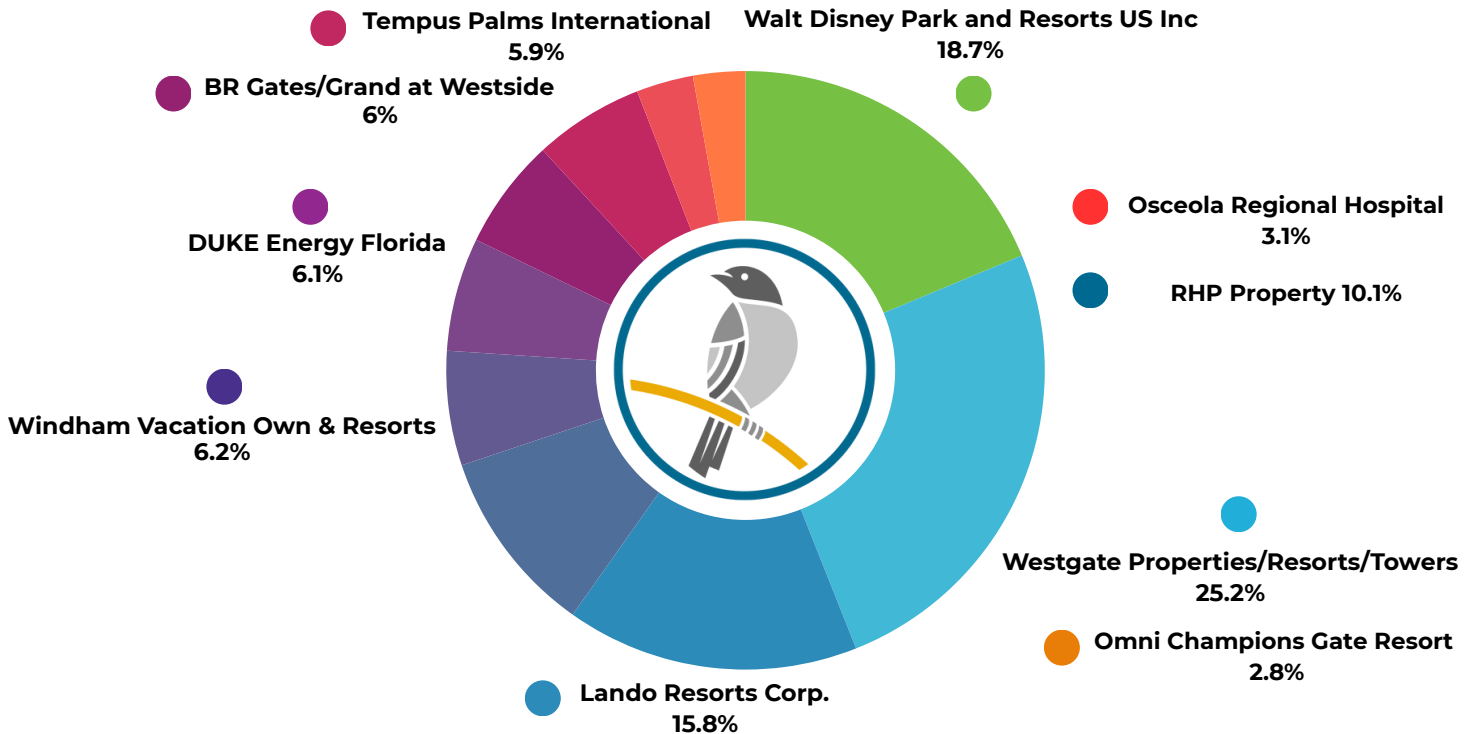
3.3%
POPULATION
INCREASE
SINCE 2023



10 LARGEST EMPLOYERS



10 LARGEST ENTITIES BY TAXABLE PROPERTY VALUE

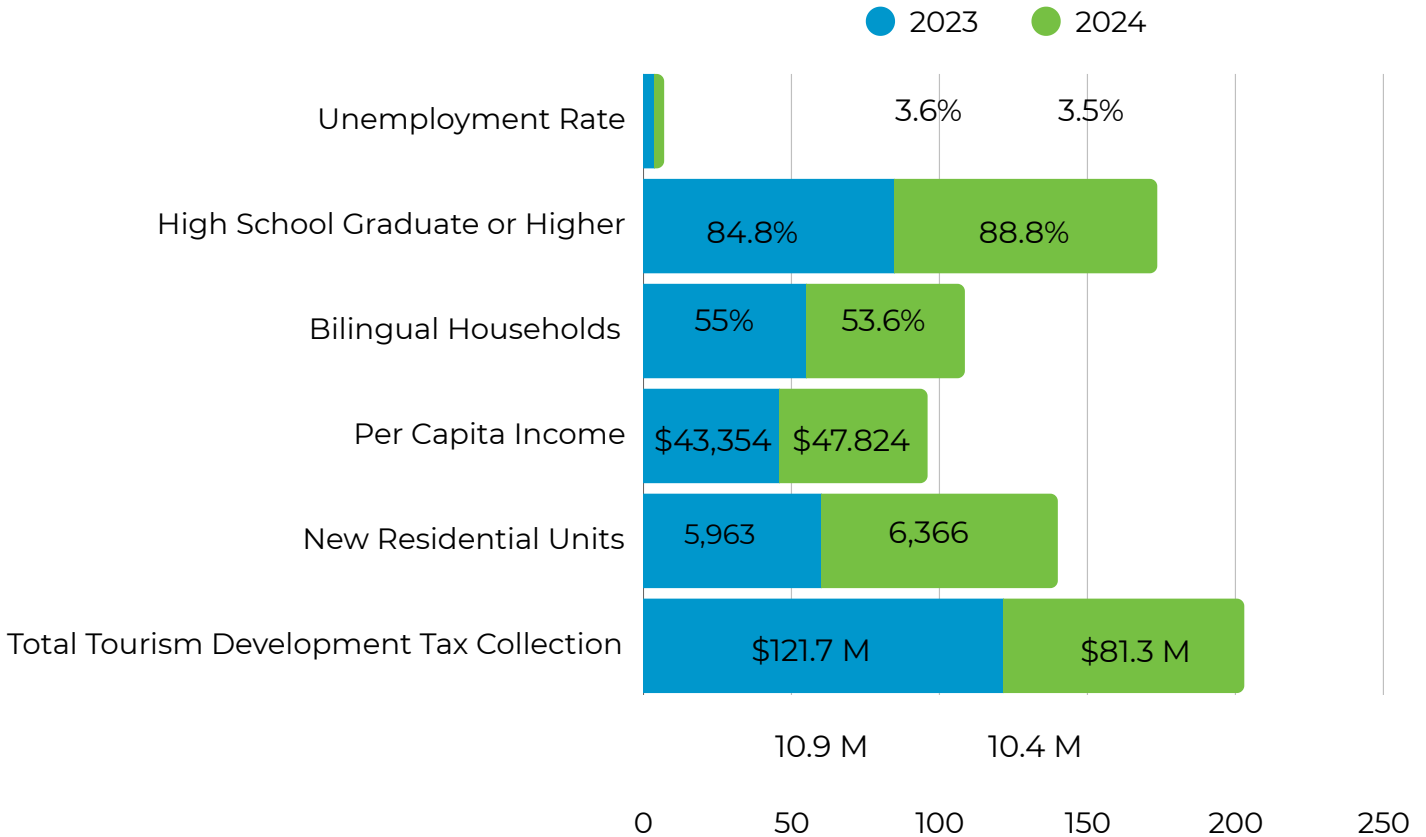




Osceola Clerk
of the Circuit Court
and County Comptroller

Honorable
Kelvin Soto, Esq.

OSCEOLA COUNTY ECONOMIC & TOURISM STATISTICS



Statistics provided by Experience Kissimmee



While the Ad Valorem collections serve as the primary source to fund day-to-day operations of the County, the tourism industry generates additional revenue for the County, and in FY23- 24, the second highest amount of collections on record, nearly flat to the previous fiscal year.



STATEMENT OF NET POSITION

The Statement of Net Position provides an overview of the County's financial health. A positive Net Position means the County's assets are greater than its liabilities, reflecting a strong financial standing. Analyzing this statement supports informed decisions regarding budgeting, savings, and debt management.

NET POSITION (IN MILLIONS OF DOLLARS)

	GOVERNMENTAL ACTIVITIES		BUSINESS-TYPE ACTIVITIES		TOTAL	
	2024	2023	2024	2023	2024	2023
ASSETS						
Cash and Investments	\$1,301.7	\$1,292.8	\$121.5	\$93.0	\$1,423.2	\$1,385.8
Capital Assets, Net	1,921.2	1,667.4	98.0	99.1	2,019.2	1,766.5
Receivables, Net	49.9	31.9	1.5	2.1	51.4	34.1
Other Assets	99.8	68.7	10.7	10.4	110.4	79.1
Total Assets	\$3,372.6	\$3,060.9	\$231.7	\$204.6	\$3,604.3	\$3,265.5
Deferred Outflows						
Deferred Outflows of Resources	110.8	92.0	-	-	110.8	92.0
Total Assets and Deferred Outflows	3,483.4	3,152.9	231.7	204.6	3,715.1	3,357.5
LIABILITIES						
Current Liabilities	217.3	238.4	8.2	5.8	225.5	244.2
Noncurrent Liabilities	710.4	727.7	333.6	337.1	1,044.1	1,064.8
Total Liabilities	927.7	966.2	341.9	342.9	1,269.6	1,309.0
Deferred Inflows						
Deferred Inflows of Resources	57.7	34.9	1.2	1.3	58.9	36.1
Total Liabilities and Deferred Inflows	985.4	1,001.0	343.1	344.2	1,328.5	1,345.2
NET POSITION	\$2,498.0	\$2,151.8	(\$111.4)	(\$139.6)	\$2,386.6	\$2,012.3



STATEMENT OF ACTIVITIES

The Statement of Activities outlines how Osceola County's net position changed over the fiscal year. It records all changes as they occur, based on the events that trigger them, rather than when the related cash is received or paid.

CONDENSED STATEMENT OF ACTIVITIES (IN MILLIONS)

	GOVERNMENTAL	BUSINESS-TYPE	TOTAL	
	ACTIVITIES	ACTIVITIES	2024	2023
REVENUE				
Program Revenues	\$388.9	\$64.6	\$453.4	\$355.1
General Revenues & Transfers	673.0	5.7	678.7	590.8
Total Revenues	1,061.9	70.3	1,132.2	945.9
EXPENSES				
General Government	(98.6)		(98.6)	(144.6)
Public Safety	(236.9)		(236.9)	(253.1)
Physical Environment	(3.0)		(3.0)	(0.3)
Transportation	(161.5)		(161.5)	(110.9)
Economy Environment	(92.0)		(92.0)	(80.7)
Human Services	(26.2)		(26.2)	(20.8)
Culture Recreation	(37.5)		(37.5)	(37.6)
Court Related	(34.1)		(34.1)	(34.2)
Interest	(26.0)		(26.0)	(12.5)
Landfill	-	(32.0)	(32.0)	(30.1)
Toll Roads	-	(10.1)	(10.1)	(11.0)
Total Expenses	(715.8)	(42.1)	(757.9)	(735.8)
Beginning Net Position	2,151.9	(139.6)	2,012.3	1,802.2
Ending Net Position	2,497.9	(111.4)	2,386.6	2,012.3
Change in Net Position	\$346.1	\$28.2	\$374.3	\$210.0



Governmental Activities

Cover services like public safety, transportation, parks, and courts.

Business-Type Activities

Include services that generate revenue, such as landfills and toll roads.

Liabilities

What the County owes—like unpaid bills and debt.

Assets

What the County owns—land, buildings, vehicles, infrastructure, and more.

GOVERNMENTAL ACTIVITIES REVENUE

PROPERTY TAXES

Taxes received from locally assessed real estate and tangible personal property taxed from a percentage of the fair market value minus any exclusions, differentials, exemptions and credits expressed in mills. Ad valorem taxes are recorded less any discounts, penalties, or interest.

OPERATING GRANTS & CONTRIBUTIONS

Funds which come from federal, state, or local government generally for public services provided by Osceola County.

OTHER TAXES

Includes tourism development taxes, ninth cent voted fuel taxes, first local option fuel tax, second local option fuel tax, local communication services tax, local business tax, and other taxes.

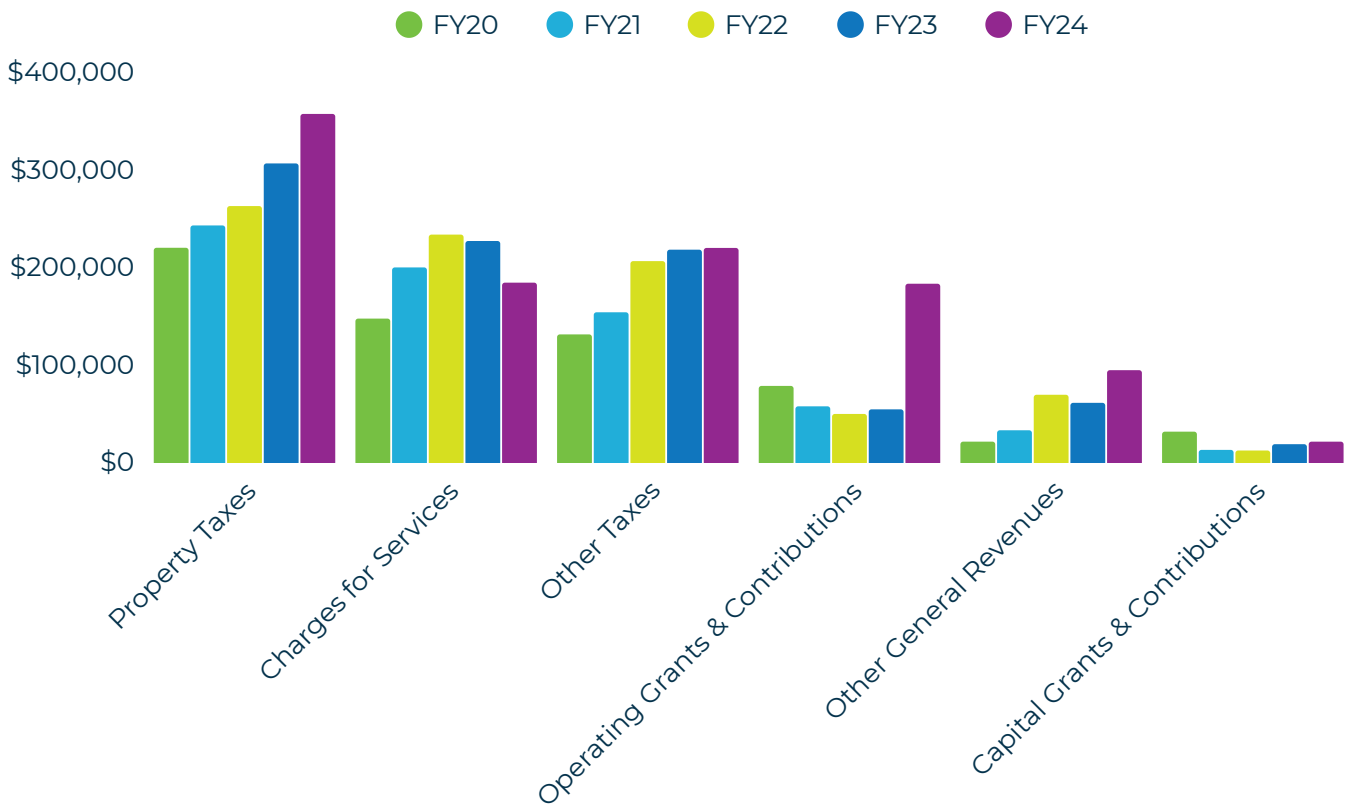
OTHER GENERAL REVENUE

Includes reimbursements, rents and royalties, disposition of capital assets, sales of a surplus of material, donations, and settlements, among other sources of income.

CAPITAL GRANTS & CONTRIBUTIONS

Federal, state, or other grants or awards involving a capital asset of the government itself, such as a grant to build a road, a building, or purchase additional firetrucks.

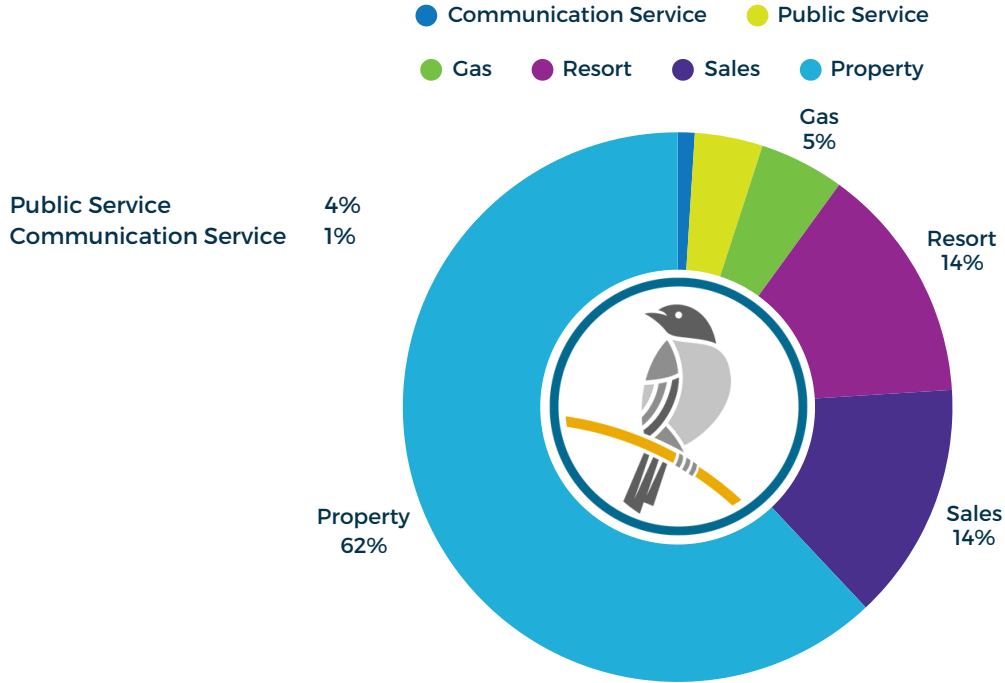
REVENUES 2020-2024



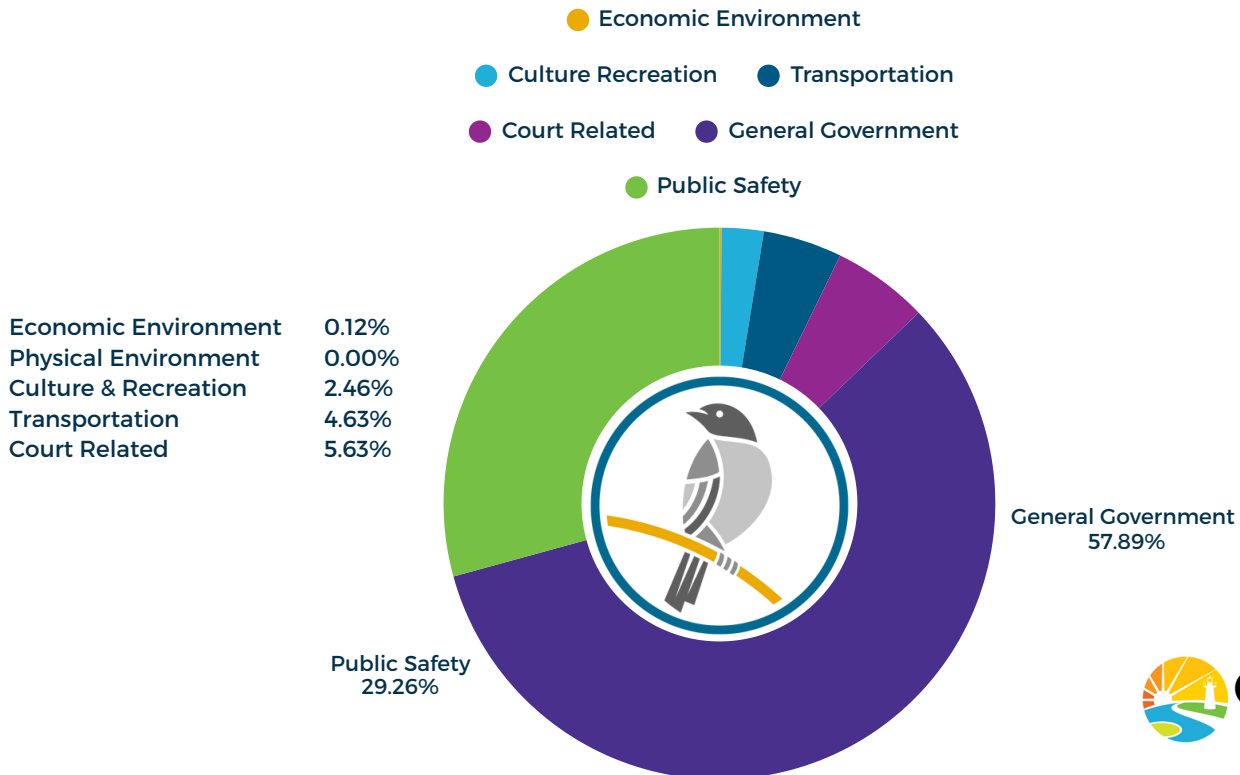
REVENUES

Below is a breakdown of the fees and taxes collected from Osceola County's top two revenue streams represented in thousands by percentage.

TAXES

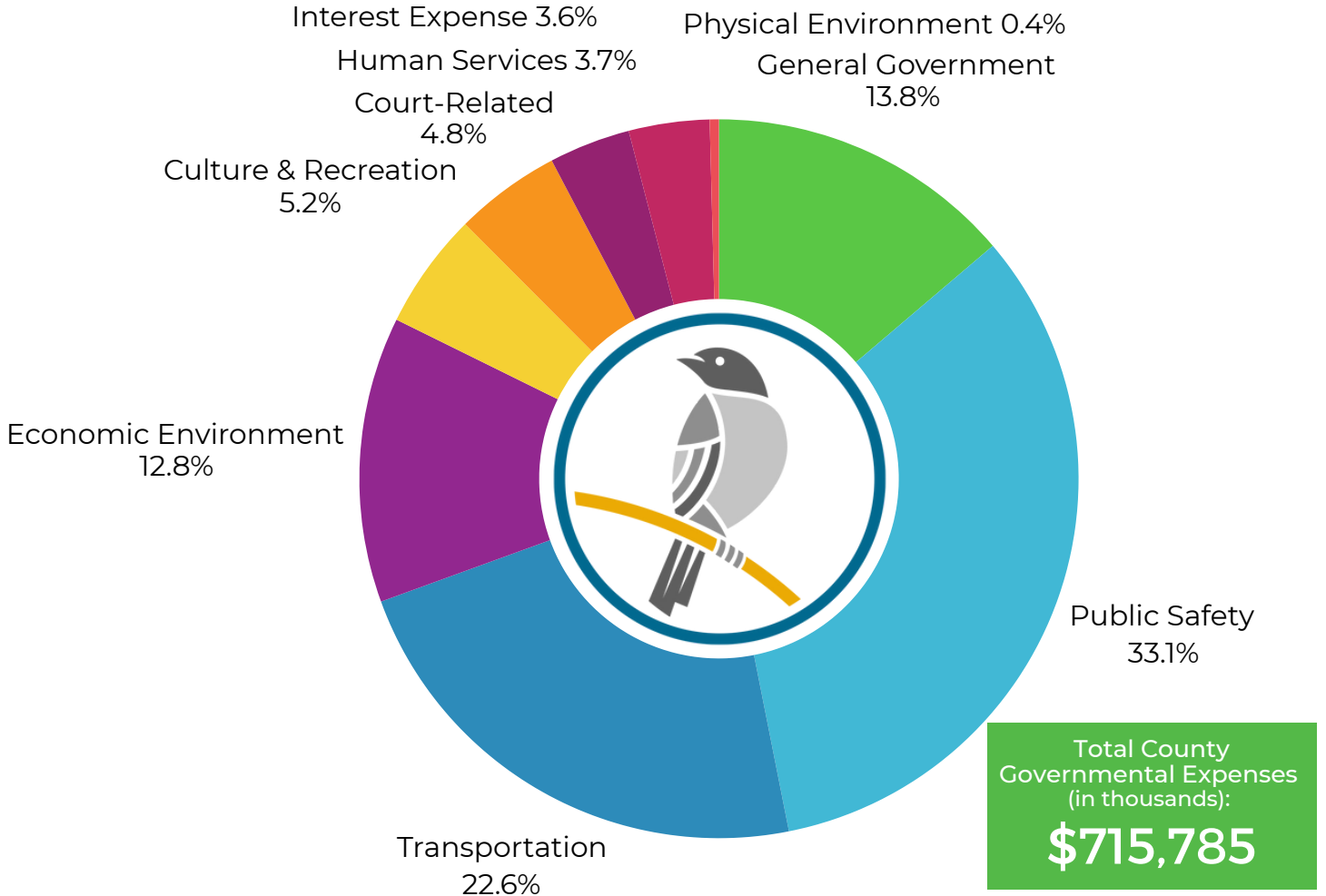


CHARGES FOR SERVICES

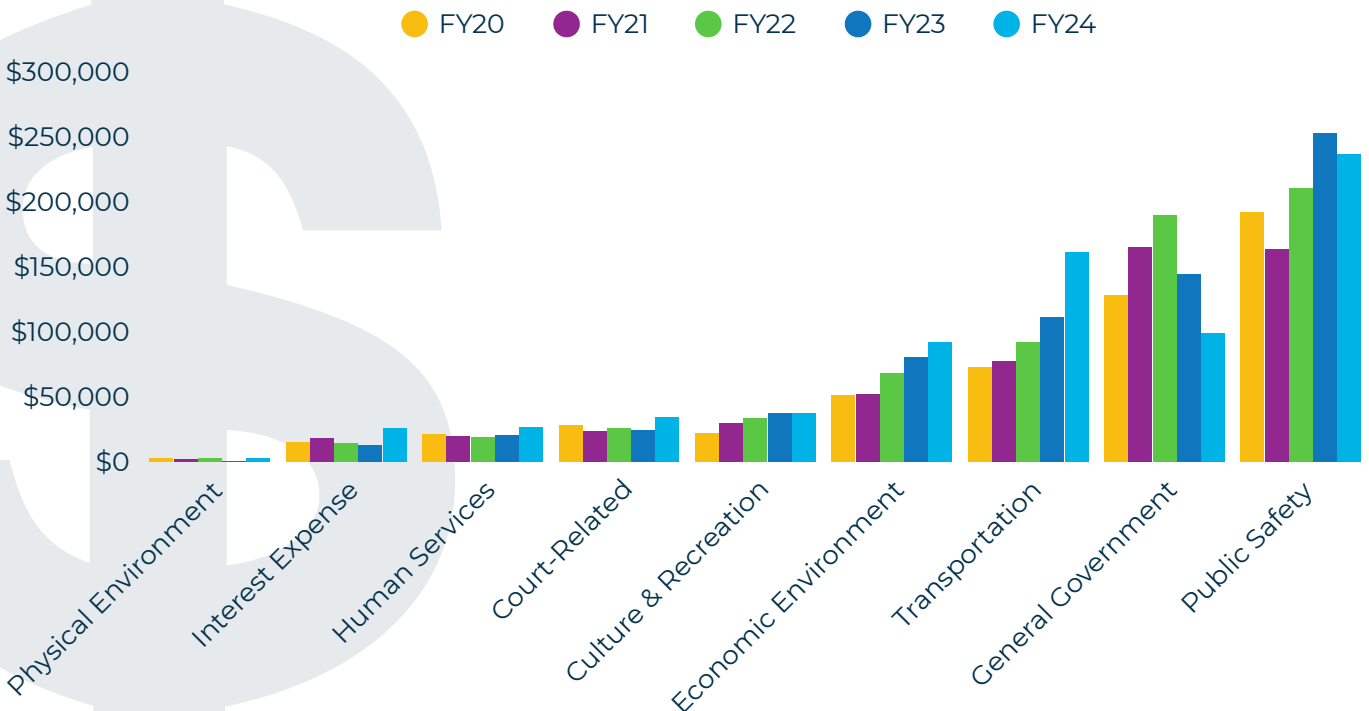


GOVERNMENTAL ACTIVITIES EXPENSES

2024 BREAKDOWN OF YOUR TAX DOLLARS AT WORK



TRENDS IN GOVERNMENTAL ACTIVITY EXPENSES FY20-24 (IN THOUSANDS)



EXPENSE CATEGORIES

A significant portion of Osceola County's 2024 budget is dedicated to key public services across several categories:

- **Court-Related Services:** Managed by a team of legal and support professionals, the court system oversees a range of criminal and civil cases, witness coordination, evaluations, and courthouse security.
- **Culture, Parks & Recreation:** Funds support parks, libraries, sports fields, marinas, conservation areas, community centers, and local events.
- **Economic Environment:** Investments are made in job creation, industry development, veterans services, and housing initiatives to enhance economic conditions.
- **General Government Administration:** Covers planning, zoning, legal, executive, financial, and administrative services for overall government operations.
- **Human Services:** Supports public health, hospitals, mental health, disability programs, and care for indigent residents.
- **Physical Environment:** Encompasses utilities, sewer services, recycling, landfill operations, and animal control.
- **Public Safety:** Includes law enforcement, fire rescue, emergency management, building inspections, and detention services.
- **Transportation:** Focuses on road maintenance, traffic control, public transit, airports, bridges, and pedestrian safety



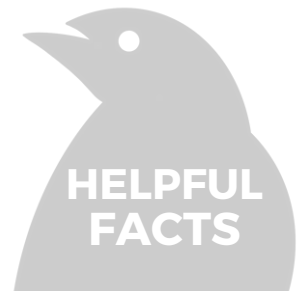
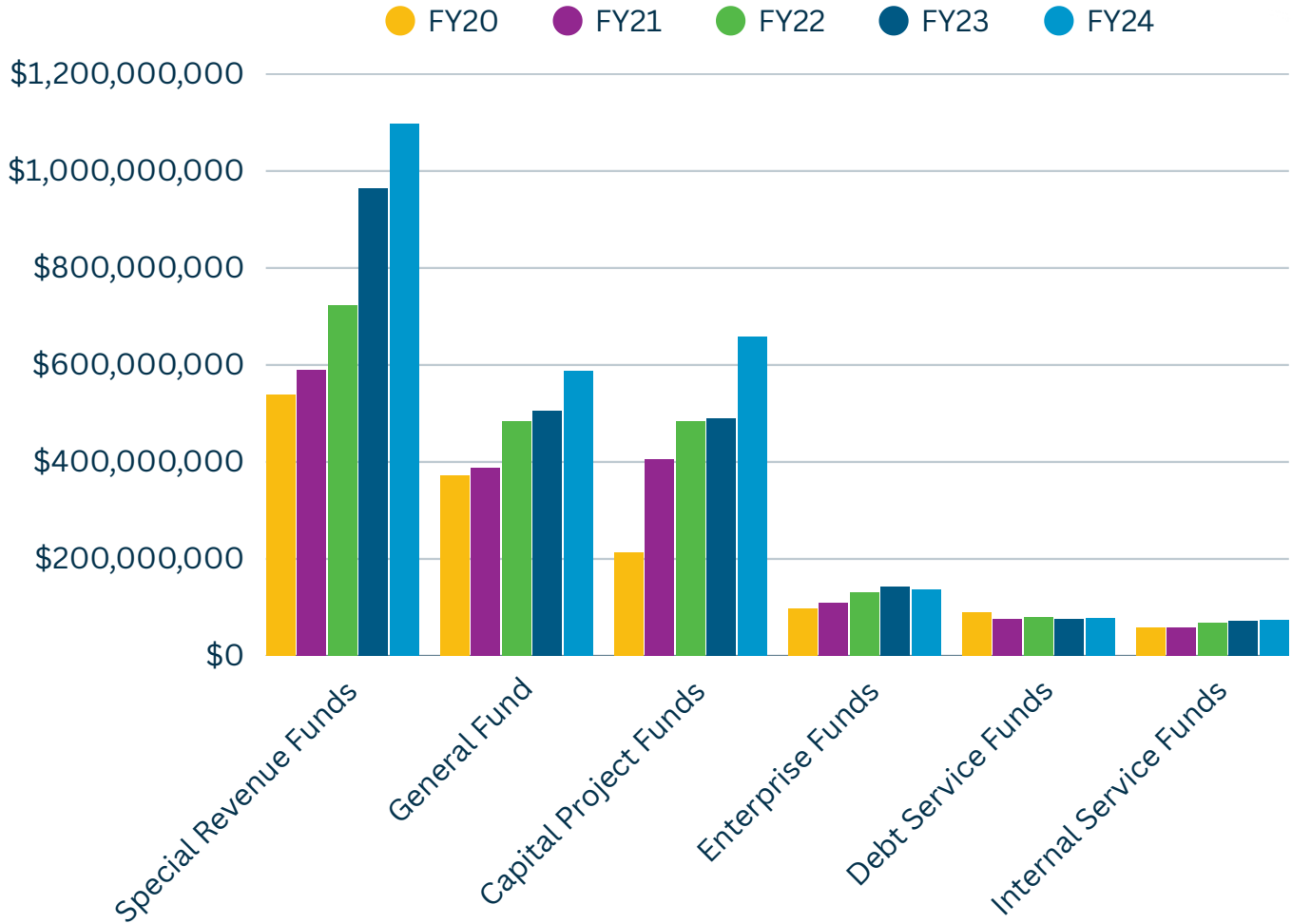
HELPFUL
FACTS



Our county offers key public services to include law enforcement, fire rescue, road maintenance, public health, utilities, court operations, parks and libraries, economic development, and government administration like planning and zoning.

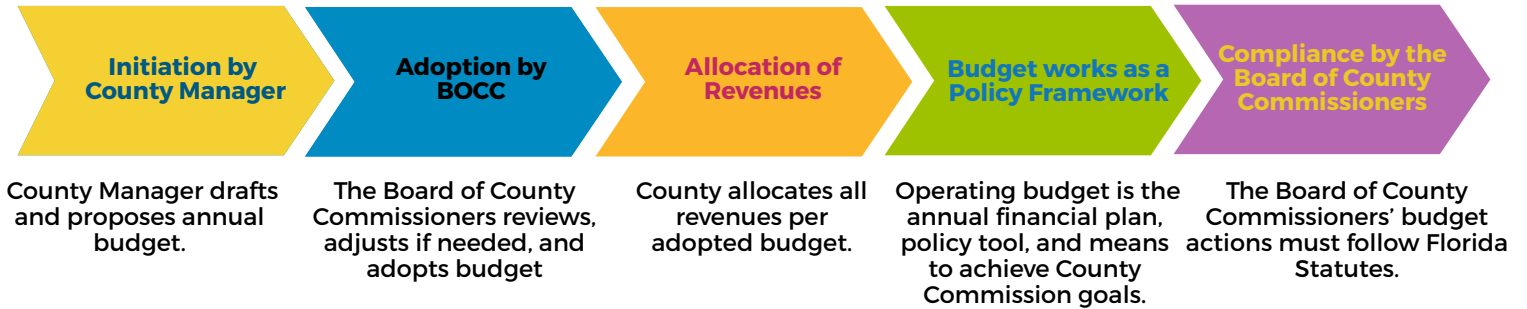
BUDGET BY FUND TYPE

Osceola County's governmental funds aim to provide information on short-term inflows, outflows, and spendable resource balances. The unrestricted fund balance serves as a valuable indicator of a government's net resources available for spending by the end of the fiscal year.



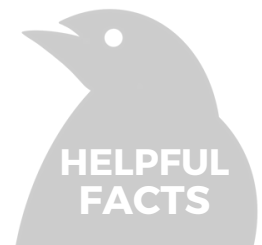
BUDGET AT A GLANCE

Osceola County Annual Budget Workflow



Osceola County Budget Operating Costs

Department	FY23 Budget	FY24 Budget	Change
Transportation	\$62,237,823	66,372,368	7%
Public Safety	\$54,072,651	59,743,584	10%
Human Services	\$17,359,533	26,262,667	51%
Court Related	\$8,638,967	9,400,862	9%
Physical Environment	\$34,082,358	44,632,563	31%
General Government	\$152,462,587	143,040,467	-6%
Culture/Recreation	\$28,705,894	33,920,686	18%
Economic Development	\$59,747,413	74,208,930	24%

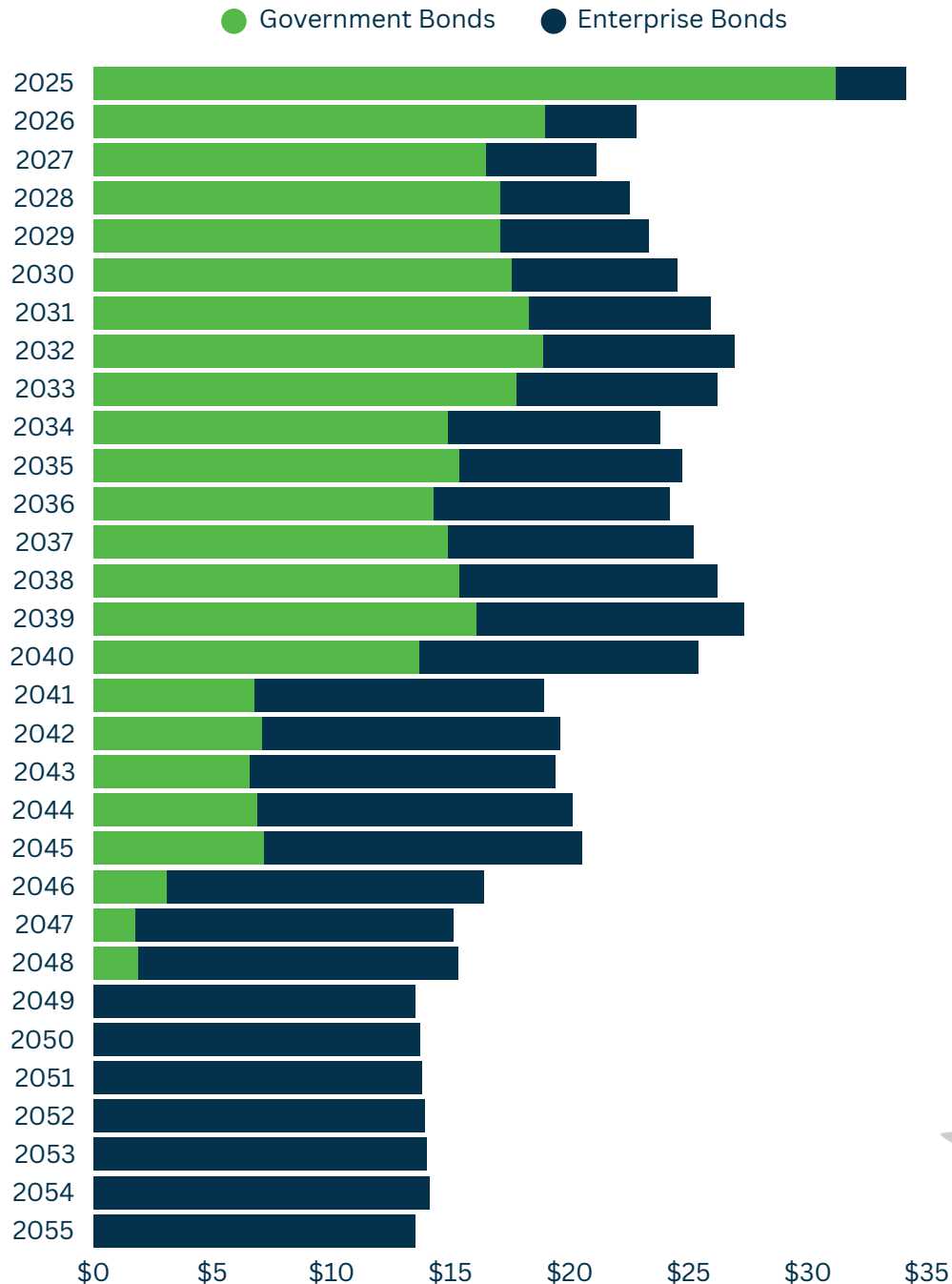


Fiscal Year 2024 budget is that it was the first time in recent memory that the county proposed a balanced budget without relying on reserves. Commissioners noted this milestone during the budget adoption.

DEBT

As of September 30, 2024, Osceola County, Florida has a total bond debt service requirement of approximately \$643 million, with \$316.4 million allocated to Governmental Bonds and \$326.5 million to Enterprise Bonds.

SCHEDULED PAYMENT BY FISCAL YEAR OF \$643 MILLION OF PRINCIPAL DEBT SERVICE



There's so much your Osceola County Clerk can do for you!

- Child Support Payments
- Civil, Family, Guardianship & Probate Records
- Criminal & Traffic Records
- Fraud, Waste & Abuse Oversight
- Injunctions for Protection
- Marriage Licenses & Wedding Ceremonies
- Official Records Search
- Passports & Photos
- Pay Court & Traffic Fines
- FREE Property Fraud Alert
- Real Property Records
- Tax Deeds
- Value Adjustment Board Petitions
- And much more!



TWO CONVENIENT LOCATIONS:

Judge Jon B Morgan Courthouse

2 Courthouse Sq
Kissimmee, FL 34741
Main (407) 742-3500

St. Cloud City Hall

1300 9th Street 1st Floor, Building A
St. Cloud, FL 34769



ST. CLOUD BRANCH

Osceola Clerk of the Circuit Court & County Comptroller's Office at City Hall

PAY TRAFFIC TICKETS AND CRIMINAL FINES

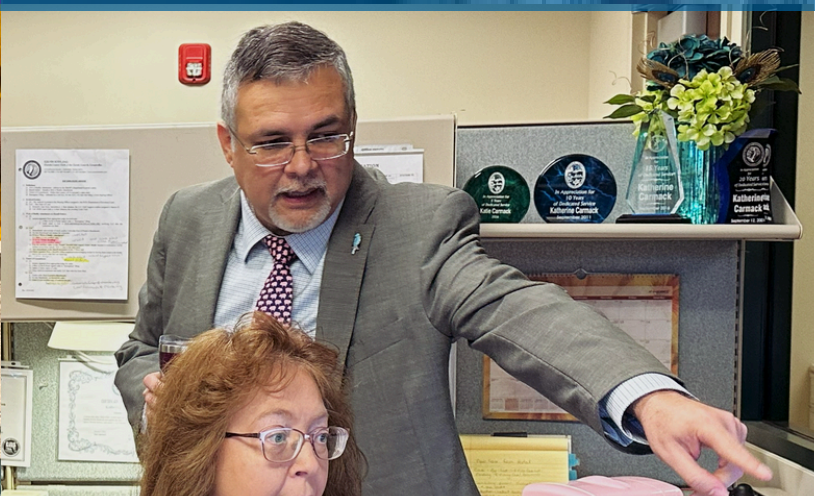


Our Vision

Our goal is to make our services accessible to all, whether in our office or in the community. We're committed to serving each person in the manner they require and want.

Our Mission

Our commitment to improving the well-being of everyone, one person at a time, means that we are devoted to assisting each of our customers, no matter their circumstances. We strive to provide every individual with the care, respect, and service they are entitled to.



Our Pillars

Our goal is to deliver exceptional customer and public service by showing care, striving for excellence, and improving efficiency. We are committed to serving our constituents at the highest level.

Our Transformational Goal

We are committed to exceeding expectations by modernizing our practices, technology, and services. Our goal is to reduce wait times, increase productivity, and serve our constituents with care using the latest advancements.

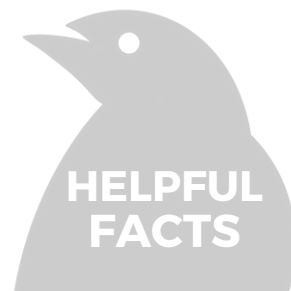


A YEAR OF INNOVATION & IMPACT FOR THE CLERK OF COURT

In FY2024, we focused on innovation, access, and better service for our community. Here's a quick look at the progress we made:

- **Digital Certification** – Orders to the Sheriff's Department now use electronic certification, speeding up service and confirming delivery digitally.
- **Operation Green Light** – Extended for over a month, this initiative waived fees and offered payment plans, helping many restore their licenses.
- **Self-Service Kiosks** – New kiosks in key units allow digital petition filing and translation of victim impact statements. We also launched the Hope Card (Oct. 1, 2024) for individuals with active restraining orders.
- **Acclarian Financial Software** – Implemented to streamline reporting, payments, and procurement—cutting down errors and saving time.
- **QLESS Queuing System** – Letting customers wait from anywhere, QLESS reduced in-office traffic by over 50%.
- **Courthouse Renovation** – Upgraded the Jon B. Morgan Courthouse's second floor to support growth and improve workflows.
- **St. Cloud Branch Office** – Our first-ever branch is now open, offering traffic and criminal fine services—with more to come.
- **Benchmark Conference** – We hosted professionals from across Florida to collaborate and enhance our shared case management system.

Thank you to our team and community partners for making FY2024 a year of meaningful progress.



In 2024, the Clerk of the Board's Department attended 43 Board meetings, processed 1,124 items, and completed 295 research requests. Through JustFOIA, the team handled 2,199 public information requests and 25 media requests.



NINTH JUDICIAL CIRCUIT COURT OF FLORIDA

The Ninth Judicial Circuit Court, located in the heart of Central Florida, proudly serves Osceola and Orange counties. With a strong presence in Osceola County, the Circuit spans more than 2,500 square miles and provides essential judicial services to over 1.9 million residents across the region.

CHIEF JUDGE



LISA T. MUNYON

CIRCUIT COURT JUDGES

Criminal Division



ADMINISTRATIVE JUDGE
KEITH A. CARSTEN



JOHN D.W. BEAMER



ALICIA LATIMORE



TANYA DAVIS WILSON

Civil Division



CHRISTY C. COLLINS



CHRISTINE ARENDAS



CHAD K. ALVARO

OSCEOLA COUNTY COURT JUDGES

Criminal Division



CELIA THACKER DORN



STEFANIA C. JANCEWICZ

Civil Division



JUNA M. PULAYYA



GABRIELLE N. SANDERS-MORENCY

FAMILY COURT



HOLLY DERENTHAL



LAURA SHAFFER



TOM YOUNG



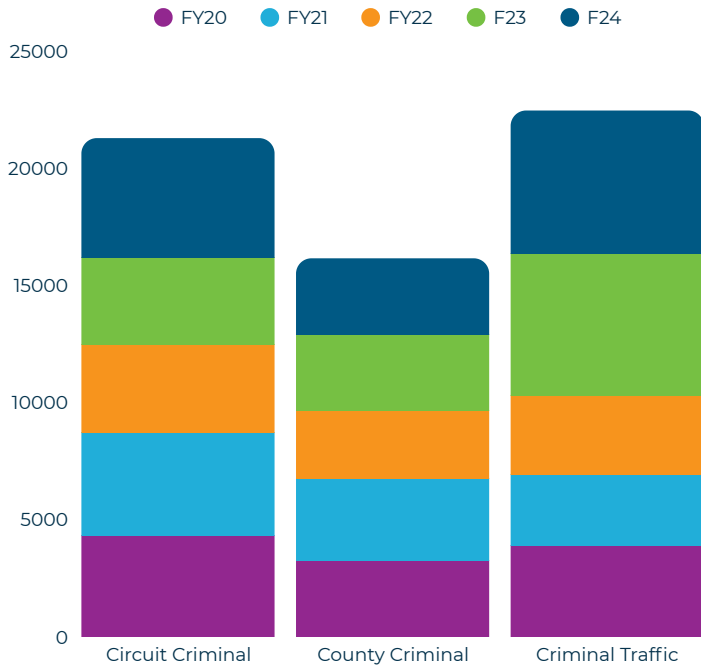
HAL C. EPPERSON JR.

NEW COURT CASE STATISTICS

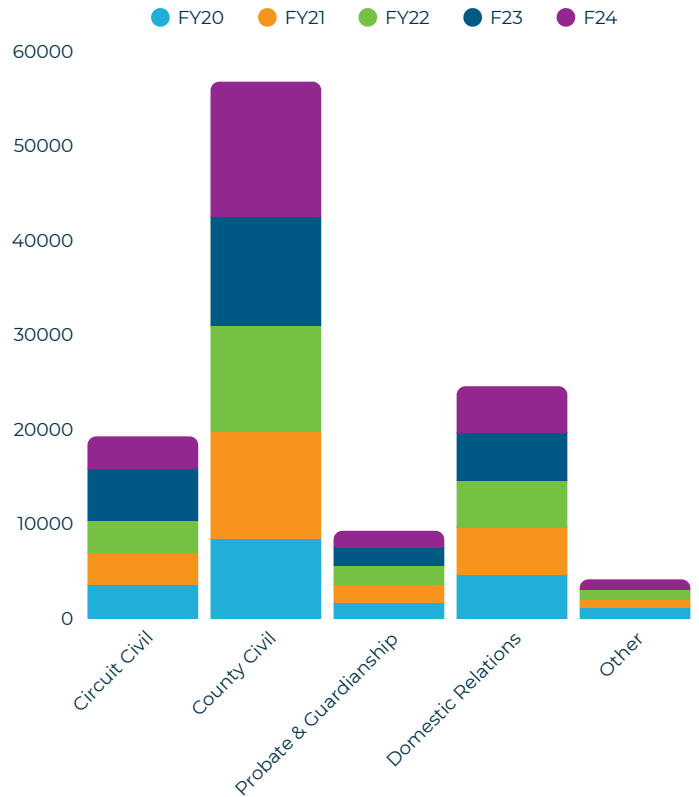
Every day, the Clerk & Comptroller’s Office processes a substantial volume of new criminal and civil filings from attorneys, law enforcement, and self-represented litigants. Juvenile Dependency and Delinquency matters are shown as “Other.” Civil traffic cases consistently represent the largest share.

NEW CASE ACTIVITY CITATIONS

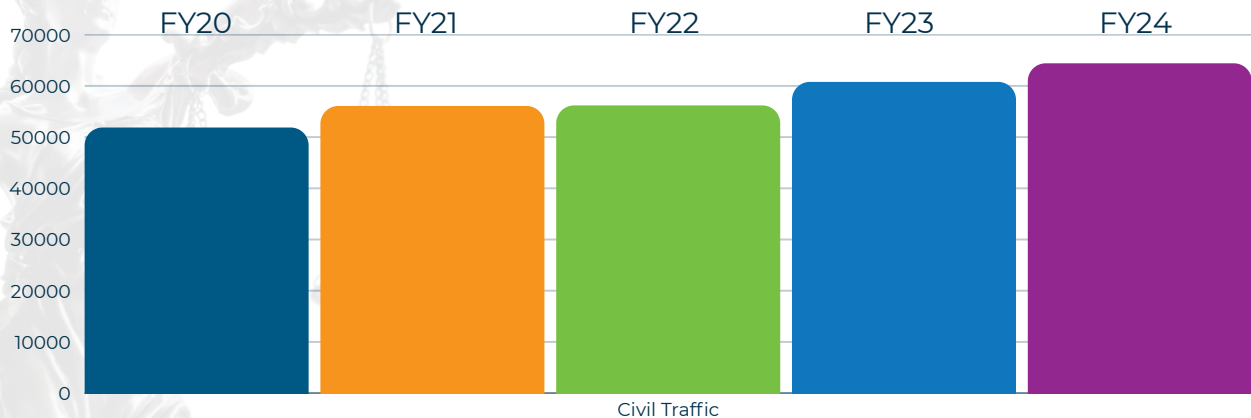
CRIMINAL



CIVIL



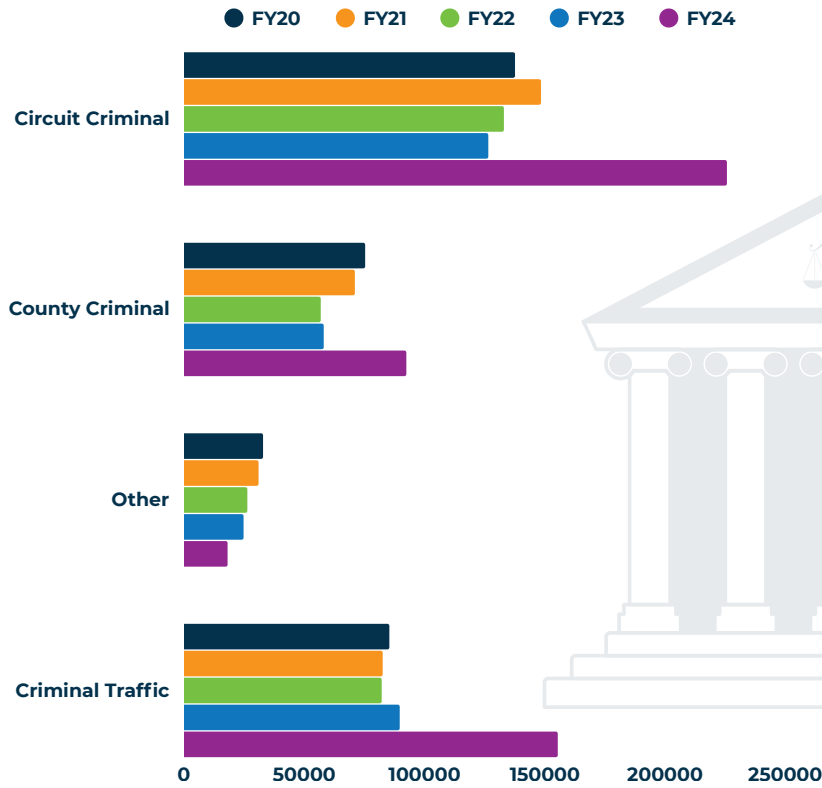
CIVIL TRAFFIC CITATIONS / NEW CASE ACTIVITY



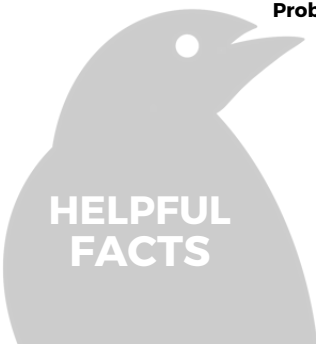
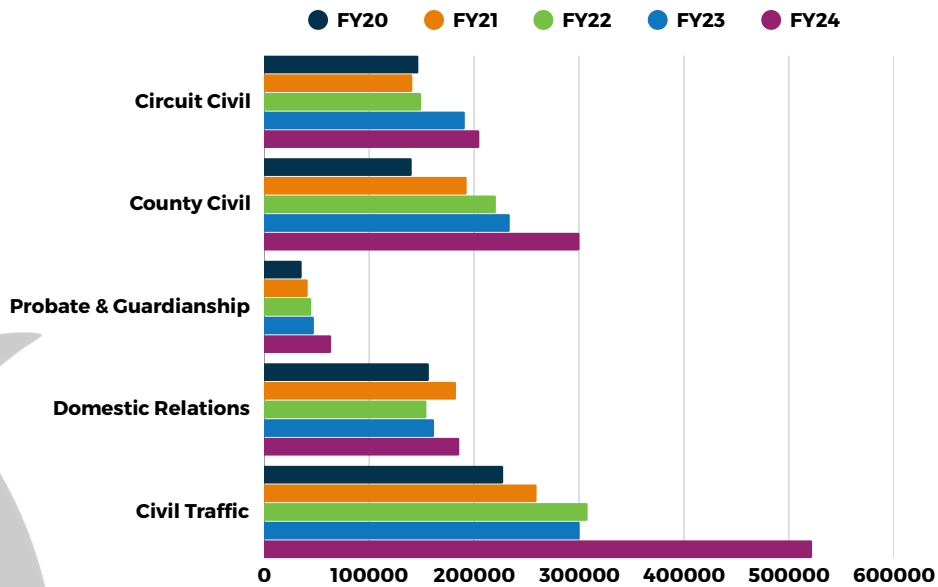
DOCKET ENTRY STATISTICS

In FY24, the Clerk docketed nearly 1.2 million entries onto case dockets among all 10 case types below.

CRIMINAL CASES



CIVIL CASES

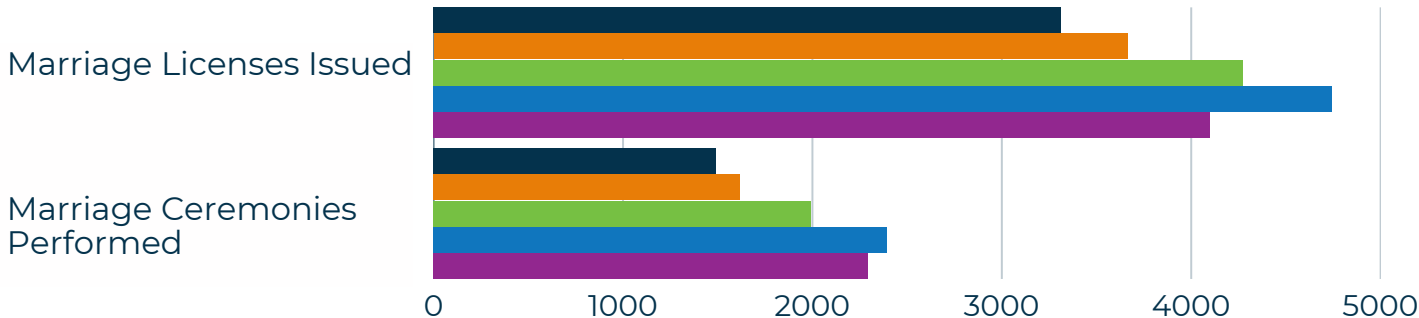


CONSTITUENTS SERVICES STATISTICS

The Clerk & Comptroller's Office oversees the recording of documents into the Official Records, our marriage license operations, and proudly serves as a U.S. Department of State Passport Acceptance Facility.

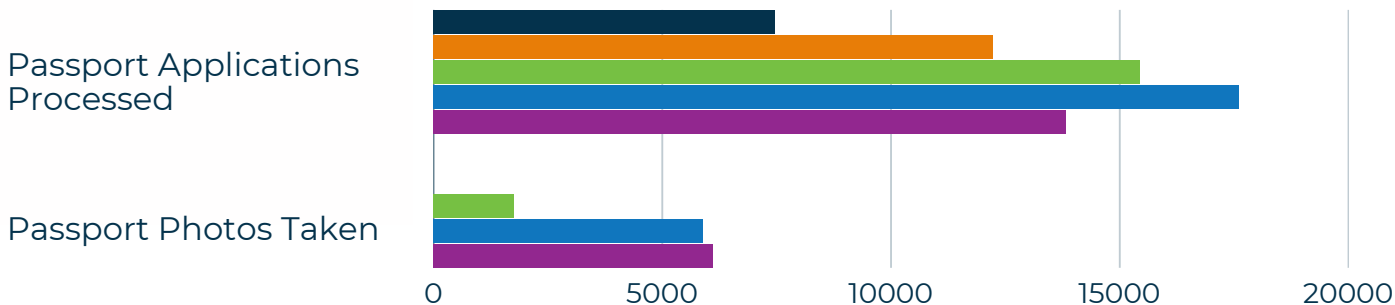
MARRIAGE LICENSES

FY20 FY21 FY22 FY23 FY24



PASSPORTS

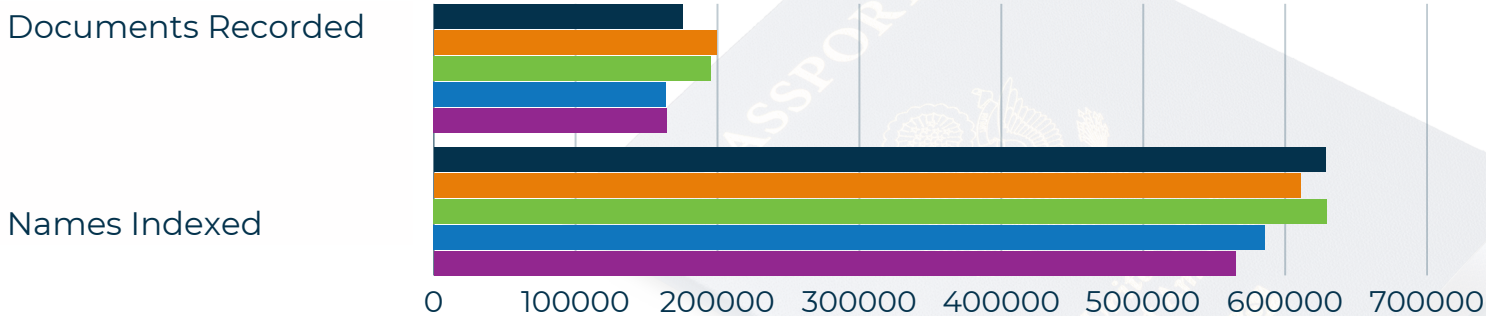
FY20 FY21 FY22 FY23 FY24



*The Clerk & Comptroller's Office began taking passport photos in 2022.

DOCUMENTS RECORDED IN THE OFFICIAL RECORDS

FY20 FY21 FY22 FY23 FY24



COMMUNITY SERVICES GUIDE

Library Locations	31
Emergency Services	32
Hospitals	33
Transportation	34
Secondary Education Institutions	35
County Departments	36
Parks & Recreation	38
Utilities Services	42

DEDICATION OF THE
OSCEOLA COUNTY COURTHOUSE

IN HONOR OF THE LATE
JON B. MORGAN



LIBRARY LOCATIONS

Buenaventura Lakes Library

405 Buenaventura Blvd
Kissimmee, FL 34743
M-Th. 9 a.m. to 9 p.m.
F-Sat. 9 a.m. to 6 p.m.
Sun. 12 - 6 p.m.

Hart Memorial Central Library

211 E Dakin Ave
Kissimmee, FL 34741
M-Th. 9 a.m. to 9 p.m.
F-Sat. 9 a.m. to 6 p.m.
Sun. 12 - 6 p.m.

Kenansville Library

1154 S Canoe Creek Rd
Kenansville, FL 34739
W, F, Sat. 10 a.m. - 6 p.m.

Poinciana Library

101 N Doverplum Ave
Kissimmee, FL 34758
M-Th. 9 a.m. to 9 p.m.
F-Sat. 9 a.m. to 6 p.m.
Sun. 12 - 6 p.m.

Veterans Memorial St. Cloud Library

810 13th St
St Cloud, FL 34769
M-Th. 9 a.m. to 9 p.m.
F-Sat. 9 a.m. to 6 p.m.
Sun. 12 - 6 p.m.

West Osceola Library

305 Campus St
Celebration, FL 34747
M-Th. 9 a.m. to 9 p.m.
F-Sat. 9 a.m. to 6 p.m.
Sun. 12 - 6 p.m.



The Osceola Library System offers a robust collection of books, videos, and audio CDs—in addition to computer rooms with workstations, meeting and training facilities, and other leisurely amenities that promote literacy for all age groups.

EMERGENCY SERVICES

DIAL 911 FOR EMERGENCIES

Osceola County Sheriff's Office

2601 E Irlo Bronson Memorial Hwy
Kissimmee, FL 34744
Non-Emergency Line (407) 348-2222



APPOINTED OSCEOLA COUNTY
SHERIFF CHRIS A BLACKMON



OSCEOLA COUNTY
FIRE CHIEF LARRY COLLIER

Osceola County Fire Rescue

2586 Partin Settlement Rd
Kissimmee, FL 34744
(407) 742-7000



St. Cloud Police Department

4700 Neptune Rd
St. Cloud, FL 34769
Non-Emergency Line (407) 891-6700



ST.CLOUD
CHIEF DOUGLAS A. GOERKE



ST.CLOUD
FIRE CHIEF JASON MILLER

St. Cloud Police Department Substation

923 New York Ave
St. Cloud, FL 34796



St. Cloud Fire Rescue

900 Minnesota Ave
St. Cloud, FL 34769
Administration (407) 957-8480

Kissimmee Police Department

8 N Stewart Ave
Kissimmee, FL 34741
Non-Emergency Line (407) 846-3333



KISSIMMEE
CHIEF CHARLES BROADWAY



KISSIMMEE
FIRE CHIEF JIM WALLS

Kissimmee Fire Rescue

101 Church St, Ste 200
Kissimmee, FL 34741
Administration (407) 518-2222



HOSPITALS



AdventHealth Celebration

400 Celebration Pl
Celebration, FL 34747

AdventHealth Kissimmee ER

2450 N Orange Blossom Trl
Kissimmee, FL 34744

AdventHealth Partin Settlement Health Park & ER*

2488 & 2500 E Irlo Bronson Memorial Hwy
Kissimmee, FL 34744
407-861-3500

*This ER is part of AdventHealth Orlando and is not an urgent care center. Services and care are billed as hospital ER rates.



HCA Florida Osceola Hospital

700 W Oak St
Kissimmee, FL 34741

HCA Florida Poinciana Hospital

325 Cypress Pkwy
Kissimmee, FL 34759



Orlando Health ER & Medical Pavilion

1001 E Osceola Pkwy
Kissimmee, FL 34744

Orlando Health St. Cloud Hospital

2906 17th St
St. Cloud, FL 34769

ADVENTHEALTH CELEBRATION



HCA FLORIDA OSCEOLA



ORLANDO HEALTH REUNION



TRANSPORTATION

CENTRAL FLORIDA EXPRESSWAY AUTHORITY

Central Florida Expressway Authority

474 ORL Tower Rd
Orlando, FL 32807
(407) 690-5000
www.cfxway.com



FreeBee Kissimmee

101 Church St
Kissimmee, FL 34741
(407) 847-2821
www.kissimmee.gov/our-city/visitors/freebee



Lynx Bus

455 N Garland Ave
Orlando, FL 32801
(407) 847-LYNX
www.golynx.com



SunRail

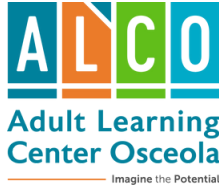
801 SunRail Drive
Sanford, FL 32771
1 (855) RAIL-411
www.sunrail.com



Florida's Turnpike Enterprise

Turkey Lake Service Plaza
Milepost 263
Bldg 5315
Ocoee, FL 34761
(407) 532-3999
www.floridasturnpike.com

SECONDARY EDUCATION INSTITUTIONS



Adult Learning Center Osceola
2320 New Beginnings Road
Kissimmee, FL 34744
407-518-8140
<https://www.osceolaschools.net/alco>



FLORIDA
TECHNICAL
COLLEGE

Florida Technical College
3831 West Vine Street
Kissimmee, FL 34741
407-483-5700
www.ftccollege.edu



Osceola Technical College
501 Simpson Rd
Kissimmee, FL 34744
(407) 344-5080
www.osceolaschools.net/otech



UNIVERSITY OF
CENTRAL FLORIDA

University of Central Florida
1800 Denn John Ln
Building 4
Kissimmee, FL 34744
(407) 823-4547
www.ucf.edu

VALENCIA COLLEGE

Valencia College
1800 Denn John Ln
Kissimmee, FL 34744
(407) 582-1507
www.valenciacollege.edu



COUNTY DEPARTMENTS

WWW.OSCEOLA.ORG

Animal Services

3910 Old Canoe Creek Rd
St. Cloud, FL 34769
(407) 742-8000
www.osceolacountypets.com

Building, Licensing & Permitting

1 Courthouse Sq, Ste 1400
Kissimmee, FL 34741
(407) 742-0200

Code Enforcement

1 Courthouse Sq, Ste 1400
Kissimmee, FL 34741
(407) 742-0400

Community Development

1 Courthouse Sq, Ste 1400
Kissimmee, FL 34741
(407) 742-0200

Corrections

402 Simpson Rd
Kissimmee, FL 34744
(407) 742-4444

Development Review

1 Courthouse Sq, Ste 1400
Kissimmee, FL 34741
(407) 742-0200

Emergency Management

2586 Partin Settlement Rd
Kissimmee, FL 34744
(407) 742-9000

Health Department

1875 Fortune Rd
Kissimmee, FL 34744
(407) 343-2000
osceola.floridahealth.gov

Housing & Community Services

1392 E Vine St
Kissimmee, FL 34744
(407) 742-8400

Library System

211 E Dakin Ave
Kissimmee, FL 34741
(407) 742-8888
www.osceolalibrary.org

Mosquito Control

1 Courthouse Sq, Ste 3100
Kissimmee, FL 34741
(407) 742-0505

Office of Management & Budget

1 Courthouse Sq
Kissimmee, FL 34741
(407) 742-1800

Parks & Public Lands

1 Courthouse Sq, Ste 1100
Kissimmee, FL 34741
(407) 742-0200

Planning & Design Office

1 Courthouse Sq, Ste 1400
Kissimmee, FL 34741
(407) 742-0200

Procurement Services

1 Courthouse Sq, Ste 2300
Kissimmee, FL 34741
(407) 742-0900

Public Works

1 Courthouse Sq, Ste 3100
Kissimmee, FL 34741
(407) 742-0662



With over 100 lakes, Osceola County is a true haven for nature and water lovers. From the vast East Lake Tohopekaliga to quiet neighborhood gems, these lakefronts offer fishing, bird watching, and serene trails for walking, jogging, or biking. Sunrise and sunset views make them ideal for both recreation and relaxation.

COUNTY DEPARTMENTS

WWW.OSCEOLA.ORG

Road & Bridge

1 Courthouse Sq
Kissimmee, FL 34741
(407) 742-7500

Solid Waste

750 S Bass Rd
Kissimmee, FL 34741
(407) 742-7750

Special Assessments

1 Courthouse Sq, Ste 2100
Kissimmee, FL 34741
(407) 742-1800

Strategic Initiatives

3 Courthouse Sq, 2nd Floor
Kissimmee, FL 34741
(407) 742-2395

Stormwater

1 Courthouse Sq, Ste 3100
Kissimmee, FL 34741
(407) 742-0662

Transportation & Transit

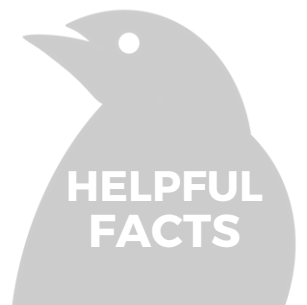
1 Courthouse Sq
Kissimmee, FL 34741
(407) 742-0565

Veteran's Services

1392 E Vine St
Kissimmee, FL 34744
(407) 742-8455

Zoning

1 Courthouse Sq, Ste 1400
Kissimmee, FL 34741
(407) 742-0200



The scenic St. Cloud Lakefront Park is a hidden gem located on Lakeshore Blvd, offering a variety of amenities including a splash pad, playground, sand beach, marina, fishing pier, and over two miles of biking paths—an ideal spot for families, nature lovers, and anyone seeking a peaceful retreat in the area.

OSCEOLA COUNTY PARKS & RECREATION



41 Parks



11 Boat
Ramps



5 Community
Centers



4 Racquetball
Courts



2 Tennis
Courts



1 Nature
Center



1 Stadium



1 Soccer
Complex



1 Fun County!

65th Infantry Veterans Park

301 Buenaventura Blvd
Kissimmee, FL 34743

Archie Gordon Memorial Park

420 Buenaventura Blvd
Kissimmee, FL 34743

Austin-Tindall Sports Complex

4100 Boggy Creek Rd
Kissimmee, FL 34744

BVL Community Park

419 Buenaventura Blvd
Kissimmee, FL 34743

Camp Lonesome Conservation Area

4257 N Canoe Creek Rd
Kenansville, FL 34739

Cherokee Point Conservation Area

2501 Cherokee Rd
St. Cloud, FL 34772

Hickory Tree Community Park

2361 Old Hickory Tree Rd
St. Cloud, FL 34772

Holopaw Community Center & Park

8801 Community Center Rd
Holopaw, FL 34773

Holopaw Neighborhood Park

5185 Pierre Ave
St. Cloud, FL 34773

Kenansville Community Center & Park

1178 S Canoe Creek Rd
Kenansville, FL 34739

Lake Lizzie Conservation Area

6495 Old Melbourne Hwy
St. Cloud, FL 34771

Lake Runnymede Conservation Area

4600 Rummell Rd
St. Cloud, FL 34771

Makinson Island Conservation Area

Lake Tohopekaliga
Kissimmee, FL 34741

Marydia Community Center

707 Sawdust Trl
Kissimmee, FL 34744

Narcoossee Community Center & Park

5354 Rambling Rd
St. Cloud, FL 34771

Neptune Middle School Sports Fields

2727 Neptune Rd
Kissimmee, FL 34744

Oren Brown Community Park

3511 Baker Dr
Kissimmee, FL 34741

Osceola County Stadium

631 Heritage Pkwy
Kissimmee, FL 34741

Osceola County Welcome Center & History Museum

4155 W Vine St
Kissimmee, FL 34741

Parkway Middle School Sports Fields

857 Florida Pkwy
Kissimmee, FL 34743



Partin Triangle Neighborhood Park
2830 Neptune Rd
Kissimmee, FL 34744

Robert Guevara Community Center & Park
501 Florida Pkwy
Kissimmee, FL 34743

Royal Palm Neighborhood Park
156 Turpin Ln
Kissimmee, FL 34743

Scotty's Cove Conservation Area
1570 Parsons Rd
Kissimmee, FL 34744

Senses Park
2296 Camelia Dr
Kissimmee, FL 34743

Shelby Cox Memorial Park
5618 Old Tampa Hwy
Intercession City, FL 33896

Shingle Creek Regional Park
4266 W Vine St
Kissimmee, FL 34741

Shingle Creek Regional Park - Bass Rd
95 S Bass Rd
Kissimmee, FL 34746

Shingle Creek Regional Park: Marsh Landing
3465 Marsh Rd
Kissimmee, FL 34746

Shingle Creek Regional Park: Pioneer Village at Shingle Creek
2491 Babb Rd
Kissimmee, FL 34746

Shingle Creek Regional Park: Ruba
U.S. Hwy 192 & Yates Rd
Kissimmee, FL 34741

Shingle Creek Regional Park: Steffee Homestead
4280 W Vine St
Kissimmee, FL 34746

Shingle Creek Regional Park: Steffee Landing
4266 W Vine St
Kissimmee, FL 34741

Southport Regional Park
2001 E Southport Rd
Kissimmee, FL 34758

Split Oak Forest Wildlife & Environmental Area
Clapp Simms Duda Rd
Orlando, FL 32832

Tropical Neighborhood Park
994 W Tropicana Ct
Kissimmee, FL 34741

Tupperware Island Conservation Area/Brownie Wise Park
1150 Aultman Rd
Kissimmee, FL 34744

Twin Oaks Conservation Area
2001 Macy Island Rd
Kissimmee, FL 34744

Watersedge Neighborhood Park
275 Waters Edge Dr
Kissimmee, FL 34743

Yeehaw Junction Park
3660 Maple Ln
Okeechobee, FL 34972



Sitting on 200+ acres, Osceola Heritage Park is an entertainment complex featuring the 10,500-seat Silver Spurs Arena, the 60,000-square foot Events Center, the 7,000-square foot indoor/outdoor Heritage Club, and the 5,400-seat Osceola County Stadium

KISSIMMEE PARKS & RECREATION

Bob Makinson Aquatic Center

2204 Denn John Ln
Kissimmee, FL 34744

Brinson Park

406 Neptune Rd
Kissimmee, FL 34741

Chambers Park Community Center & Pavilion

2380 N Smith St
Kissimmee, FL 34744

Denn John Softball Complex

2204 Denn John Ln
Kissimmee, FL 34744

Fortune Road Athletic Complex

2500 Fortune Rd
Kissimmee, FL 34744

Kissimmee Civic Center

201 E Dakin Ave
Kissimmee, FL 34741

Kissimmee Lakefront Park

201 Lakeview Dr
Kissimmee, FL 34741

Ladue Park

1112 W Catherine St
Kissimmee, FL 34741

Mark Durbin Community Park at Lakeside

2253 Lakeside Dr
Kissimmee, FL 34744

Mill Run Park

1451 Mill Slough Rd
Kissimmee, FL 34744

Mill Slough Park/KUA Cumbie Canine Court

2138 Agate St
Kissimmee, FL 34744

Oak Street Park & Community Center

717 N Palm Ave
Kissimmee, FL 34741

Oak Street Park Sports Complex

1500 W Oak St
Kissimmee, FL 34741

Orange Gardens Community Center

1114 George St
Kissimmee, FL 34741

Quail Hollow Park

1716 Woodcrest Blvd
Kissimmee, FL 34744

Rainbow Park

2204 Denn John Ln
Kissimmee, FL 34744

Toho Marina

69 Lakeview Dr
Kissimmee, FL 34741



Just minutes from the theme parks, the town of Celebration offers horse-drawn carriage rides, family cooking classes, tasty French macarons, and during the winter, snow-covered roads in the downtown area—Disney's vision of small-town magic come to life.



ST. CLOUD PARKS & RECREATION

Cannery Park

901 Virginia Ave
St. Cloud, FL 34769

Civil Center Complex

3001 17th St
St. Cloud, FL 34769

Centennial Park

1214 10th St
St. Cloud, FL 34769

Community Garden

802 New York Ave
St. Cloud, FL 34769

Dakota Park

Dakota Ave & Lakeshore Blvd
St. Cloud, FL 34769

Godwin Park

317 Delaware Ave
St. Cloud, FL 34769

Hopkins Park

620 E 17th St
St. Cloud, FL 34769

Lakefront Park

1104 Lakeshore Blvd
St. Cloud, FL 34769

O.P. Johnson Park

300 Georgia Ave
St. Cloud, FL 34769

Peghorn Nature Park & Trails

2101 Peghorn Way
St. Cloud, FL 34769

Ralph V. Chisholm Regional Park

4700 Chisholm Park Trl
St. Cloud, FL 34771

Stephanie Leigh Rothstein Memorial Park

2701 Missouri Ave
St. Cloud, FL 34769

Ted Broda Memorial Park

4499 Michigan Ave
St. Cloud, FL 34769

Veteran's Park

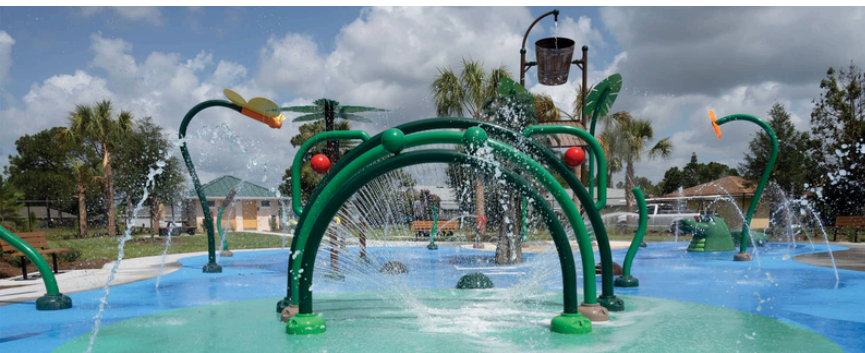
1201 13th St
St. Cloud, FL 34769

Water Tower Park

3800 Pine Tree Dr
St. Cloud, FL 34772

Wheel Park

2401 Peghorn Way
St. Cloud, FL 34769



Water is a big part of Osceola County, where we have many bodies of water that help paint a beautiful landscape for everyone to enjoy, but we also love it when locals and visitors enjoy our area water parks and recreational areas—like El Yunque Splash Pad.



OSCEOLA
ON THE RISE

UTILITIES SERVICES



Duke Energy
 PO Box 14042
 St. Petersburg, FL 33733
 1 (800) 700-8744
www.duke-energy.com



Kissimmee Utility Authority
 1701 W Carroll St
 Kissimmee, FL 34741
 (407) 933-7777
www.kua.com



Orlando Utilities Commission
 100 W Anderson St
 Orlando, FL 32801
 (407) 423-9018
www.ouc.com



Toho Water Authority
 951 Martin Luther King Jr. Blvd
 Kissimmee, FL 34741
 (407) 944-5000
www.tohowater.com



ELLIS S. CHESBROUGH
 DESIGNED THE FIRST SEWER SYSTEM
 IN THE U.S.





Osceola Clerk
of the Circuit Court
and County Comptroller

Honorable
Kelvin Soto, Esq.

www.osceolaclerk.com



OFFICE OF KELVIN SOTO, ESQ.

Osceola Clerk of the Circuit Court & County Comptroller

Judge Jon B Morgan Courthouse
2 Courthouse Sq
Kissimmee, FL 34741
Main (407) 742-3500

