POPULAR ANNUAL FINANCIAL REPORT OCTOBER 1, 2022 - SEPTEMBER 30, 2023 OSCEOLA COUNTY, FLORIDA

OSCEGLA ON THE RISE



KELVIN SOTO, ESQ. OSCEOLA CLERK OF THE CIRCUIT COURT & COUNTY COMPTROLLER

"Advancing the well-being of all, one person at a time."

MESSAGE FROM THE CLERK & COMPTROLLER

Greetings!

We are delighted to present the latest edition of *Osceola on the Rise*, our Popular Annual Financial Report. This report reflects our unwavering commitment to public service and our dedication to transparency and accountability in managing our community's resources.

Our commitment to provide unparalleled customer service has never been stronger, and as we continue modernizing and reimagining service delivery to our constituents, we wholeheartedly embrace the facets of technology, efficiency, and innovation.

We hope this publication serves as a compass, guiding you to the plethora of services available, spanning Four Corners to Kenansville. As Clerk of the Circuit Court & County Comptroller, I am deeply grateful for the opportunity to serve Osceola County. In that vein, it's my pleasure to highlight the remarkable progress we have made in modernizing service delivery to the community.

Whether you are one of the more than 95,000 individuals who visited our office in person last year or simply accessed our services online, it is a pleasure to serve you with care.

Sincerely,

KELVIN SOTO, ESQ. Osceola Clerk of the Circuit Court & County Comptroller





THE FRONT COVER IS A SUNRISE OVER THE MARINA ON EAST LAKE TOHO IN SAINT CLOUD BY: MAGGIE ROSENBAUM



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Allow us to introduce you!

Look for our Helpful Chirps from our friendly office mascot, Mocki!

These "chirps" contain important facts, useful tidbits, and explanations of the information you see throughout Osceola on the Rise.



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ABOUT THIS PUBLICATION

In upholding our responsibilities and vision to "meet the public where they want," this report is intended to present Osceola County Government's fiscal and economic well-being in an easy-to-read format. As the County Comptroller, we are committed to fulfilling our constitutional duty of transparency in government and responsible stewardship of our citizen's finances.

The content is a summary of the financial information provided in the Osceola County Annual Comprehensive Financial Report (ACFR). The ACFR is an exhaustive and detailed financial report prepared by Generally Accepted Accounting Principles (GAAP).

The ACFR was prepared by the Osceola County Board of County Commissioners and audited by independent professionals. The 2022 ACFR won the award for excellence in financial reporting from the Government Finance Officers Association.

In this report, you will find an overview of the roles and responsibilities of the elected officials serving Osceola County, demographics, financials, and statistics, an overview of your Clerk & Comptroller's FY23 accomplishments, services provided by the County, and other helpful information.

The information presented here is abridged and is not meant to be a substitute for the ACFR, which is available online at www.osceolaclerk.com or via the code below.

We're proud to share some news.

The second edition of Osceola on the Rise for FY22 received the Award for Outstanding Achievement in Popular Annual Financial Reporting from the Government Financial Officers Association.

Thank you for allowing us to serve you with care.

Award for Outstanding Achievement in Popular Annual Financial Reporting Presented to Osceola County Florida eptember 30, 2022 Theirtopher P. Moniel Scan Me

ABOUT THE CLERK & COMPTROLLER

The current Osceola Clerk of the Circuit Court & County Comptroller is Kelvin Soto, Esq. Elected in 2020, Clerk & Comptroller Soto previously served two terms on the Osceola County School Board. A U.S. Navy veteran and native of Puerto Rico, Clerk & Comptroller Soto holds a bachelor's degree in business administration, a master's degree in public health from San Diego State University, and a juris doctorate degree from the University of California at Berkeley.

One of the oldest constitutional officers in Florida, the office of the Clerk of the Circuit Court was created in 1838. Over the past 185 years, the role has expanded to serving as a check and balance on county spending.

The Clerk & Comptroller exercises duties outlined by the Florida Constitution, Florida Statute, court rules, and other regulations, and serves in five main roles which encompass more than 1,000 individual duties on the public's behalf:

- Clerk of Courts;
- County Comptroller;
- Ex-Officio Clerk to the Board of County Commissioners;
- County Recorder; and
- County Auditor



Our Vision Meet the public where they want



Our Mission To advance the well-being of all, one person at a time



Our Pillars Serve with care · Commit to excellence · Drive efficiencies



Our Transformational Goal We commit to modernization that will exceed expectations







ABOUT OSCEOLA COUNTY

Osceola County's 1,506 square miles include the cities of Kissimmee (incorporated in 1883 and also the county seat) and St. Cloud (incorporated in 1911), as well as numerous communities such as Celebration, Kenansville, Narcoosee, and Poinciana. The City of Kissimmee has always had a strong historical association with the Florida cattle frontier, and the City of St. Cloud has roots that trace back to a northern landbaron who began a sugar plantation in 1881.

Formed on May 12th, 1887 from portions of Orange County and Brevard County, Osceola County became Florida's 40th county. The county is named after Osceola, a prominent Seminole leader who played a significant role in resisting forced removal from Florida during the Seminole Wars of the 19th century. After the wars, the area became a popular destination for cattle ranchers, and the county seat was established in Kissimmee in 1887. Throughout the 20th century, Osceola County continued to grow and develop, attracting new industries such as tourism, agriculture, and manufacturing.

Osceola County operates under a Home Rule Charter enacted by the voters via referendum in March 1992. According to the U.S. Census Bureau Quick Facts, the 2023 estimated population for Osceola County was 439,225 representing an increase of 12,838 residents over 2023. For the incorporated municipalities in 2023, Kissimmee's population decreased by 736 residents to 81,269 and St. Cloud's population increased by 5,081 residents to 66,448.

In the mid-20th century, Walt Disney's vision for a theme park in Central Florida led to the development of the Walt Disney World Resort in both Osceola County and more fully in adjacent Orange County.

In recent years, Osceola County has become a major player in the tourism industry, with attractions such as the Gaylord Palms Resort & Convention Center, the Osceola County Historical Society, the annual Country Thunder concert, and the popular Silver Spurs Rodeo at Osceola Heritage Park. Despite its rapid growth and modernization, Osceola County remains rooted in its rich history, with numerous landmarks and historic sites commemorating the area's diverse cultural heritage.

Today, Osceola County is a vibrant and dynamic community, with a bright future ahead.







Municipalities in Osceola County Osceola County includes two municipalities:

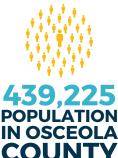
The Cities of Kissimmee and St. Cloud



Osceola County Administration

1 Courthouse Square Kissimmee, FL, 34741 407-742-1800 www.Osceola.org







Kissimmee City Hall 101 Church Street Kissimmee, FL, 34741 407-847-2821 www.Kissimmee.gov



St. Cloud City Hall 1300 9th Street, Saint Cloud, FL, 34769 407-957-7300 www.StCloudFL.gov





25.45 SQUARE MILES





YOUR ELECTED PUBLIC SERVANTS

FEDERAL GOVERNMENT

U.S. HOUSE OF REPRESENTATIVES

The United States is divided into 435 congressional districts, each with a population of about 710,000 individuals. Each district elects a representative to the U.S. House of Representatives for a two-year term





U.S. SENATE

Each state elects two senators to the U.S. Senate for staggered 6-year terms. Senators represent the entire state.



FLORIDA STATE GOVERNMENT

FLORIDA HOUSE OF REPRESENTATIVES

The Florida Constitution divides the government into three branches: legislative, executive & judicial. This ensures that no individual or group will have too much power. The legislative branch is made up of Congress which are the Florida Senate and House of Representatives. The executive branch comprises the President, Vice President, Cabinet & executive departments, independent agencies & other boards, commissions & committees.

GOVERNOR



RON DESANTIS State of Florida





State of Florida

FLORIDA SENATE



/ICTOR M. TORRES JR. District 25







TOM KEEN District 35







CAROLINA AMESTY District 45





KRISTEN ARRINGTON District 46





PAULA STARK District 47

OSCEOLA COUNTY BOARD OF COUNTY COMMISSIONERS

As the legislative body of Osceola County, the Board of County Commissioners consists of five independently elected single-member district County Commissioners.

Commissioners must meet residency requirements and are elected to serve staggered four-year terms.



CHERYL GRIEB Chair; District 4



VIVIANA JANER District 2



PEGGY CHOUDHRY Vice Chair; District 1



BRANDON ARRINGTON District 3



RICKY BOOTH District 5





Osceola County Commission Districts



OSCEOLA COUNTY CONSTITUTIONAL OFFICERS

Every four years, the citizens of the county independently elect a Clerk of the Circuit Court & County Comptroller.

In addition to the Clerk & Comptroller, voters elect their Property Appraiser, Public Defender, Sheriff, State Attorney, Supervisor of Elections, and Tax Collector, whose responsibilities and duties are set forth in the Florida Constitution and by Florida law.



MARY JANE ARRINGTON Supervisor of Elections



BRUCE VICKERS Tax Collector



MARCOS LOPEZ Sheriff



KELVIN SOTO, ESQ. Clerk of the Circuit Court & County Comptroller



ROBERT WESLEY, ESQ. Public Defender



KATRINA SCARBOROUGH Property Appraiser



ANDREW BAIN State Attorney



OSCEOLA COUNTY SCHOOL BOARD

The five-member School Board concerns itself primarily with broad questions of policy, the district budget, and overseeing the Superintendent, who is held responsible for the effective administration and supervision of the entire school system.



TERRY CASTILLO Chair; District 1



HEATHER KAHOUN Vice Chair; District 4



JON ARGUELLO District 3



JULIUS MELENDEZ District 2



SCOTT RAMSEY* District 5



97 SCHOOLS DISTRICTWIDE

79,134 STUDENTS ENROLLED

*Appointed by the Governor July 2024

OSCEOLA COUNTY CORPORATE STATISTICS

EMPLOYMENT STATISTICS BY INDUSTRY

Industry In Thousands	Total Jobs	% of Total Jobs
Mining, Quarrying & Oil/Gas Extraction	10	0.01%
Management of Companies & Services	117	0.13%
Agriculture, Forestry, Fishery & Mining	348	0.37%
Information	572	0.61%
Utilities	677	0.73%
Arts, Entertainment & Recreation	1,359	1.46%
Finance and Insurance	1,360	1.46%
Manufacturing	1,822	1.96%
Other Services (excluding Public Administration)	2,199	2.36%
Transportation & Warehousing	2,356	2.53%
Real Estate, Rental & Leasing	2,390	2.57%
Professional, Scientific, & Tecnical Services	2,927	3.15%
Wholesale Trade	2,971	3.19%
Public Administration	4,484	4.82%
Construction	5,822	6.26 %
Administration & Support, Waste Management & Remediation	10,219	10.98%
Educational Services	10,475	11. 26 %
Healthcare & Social Assistance	11,823	12.71%
Accommodation & Food Services	15,359	16.51%
Retail Trade	15,745	16.92%
TOTAL	93,035	100.00%

Source: Florida Department of Economic Opportunity, Bureau of Workforce Statistics and Economic Research (WSER) 2023









10 LARGEST EMPLOYERS

Employer	Employees	Rank	% of Total County Employment
School District of Osceola County	7,300	1	7.85%
Walt Disney Company - Osceola County Offices	3,565	2	3.83%
Adventist Health System	3,419	3	3.67%
Osceola Regional Medical Center	1,700	4	1.83%
Osceola County Government	1,593	5	1. 7 1%
Buena Vista Construction Co.	1,296	6	1.39%
McLane / Suneast Incorporate	1,270	7	1 .37 %
Lowes RDC	1,035	8	1.11%
Jr. Davis Construction Co. Inc.	928	9	1.00%
Omni Orlando Resort at Champions Gate	831	10	0.89%

10 LARGEST ENTITIES BY TAXABLE PROPERTY VALUE

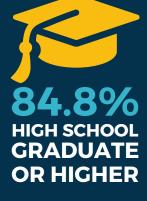
Tax Payer	Taxable Assessed Value In Thousands	Rank
Westgate Properties/Resorts/Towers	\$1,132,695	1
Walt Disney Parks & Resorts US Inc.	\$786,326	2
Lando Resorts Corp.	\$673,137	3
RHP Property G.P. Limited Partnership	\$470,554	4
Tempus Palms International	\$294,647	5
Windham Vacation Own & Resorts/Club Wyndham	\$288,192	6
Duke Energy Florida LLC	\$280,408	8
BR Gates/Grand at Westside/Meadows/Sonoma DST	\$278,991	7
Osceola Regional Hospital, Inc.	\$142,406	9
Sabal Trail Transmission	\$120,646	10



OSCEOLA COUNTY ECONOMIC STATISTICS





















OSCEOLA COUNTY TOURISM STATISTICS

The Tourist Development Tax Fund provides funding for tourist development, marketing and promotion, and a major theme park. The principal funding source comes from the 6% Tourist Development Tax. This tax is a levy on hotel rooms and other temporary lodging.



in funding to community nonprofits to advance cultural & historical experiences.

annually in direct visitor spending at our community's businesses

pre-pandemic levels.

While the Ad Valorem collections serve as the primary source to fund day-to-day operations of the County, the tourism industry generates additional revenue for the County and in FY23 a record amount of TDT collections occurred due to high occupancy rates and higher average nightly rates. The record level of tourism also led to an increase in the collection of Gas Taxes, Tolls, Local Government Half Cent Sales Tax, and Infrastructure Sales Tax.



Statistics provided by Experience Kissimmee

STATEMENT OF NET POSITION

The Statement of Net Position indicates the County's overall financial position. When Net Position is positive, it indicates a financially favorable situation as assets exceeded liabilities. Reviewing the Net Position helps the County make informed decisions about budgeting, saving, and managing debt.

NET POSITION (IN MILLIONS)

	GOVERNMENTAL ACTIVITIES		BUSINESS-TYPE ACTIVITIES		TOTAL		
	2023	2022	2023	2022	2023	2022	
ASSETS							
Cash and Investments	\$1,292.8	\$1,133.4	\$93.0	\$97.4	\$1,385.8	\$1,230.8	
Capital Assets, Net	1,667.4	1,608.3	99.1	93.7	1,766.5	1,702.0	
Receivables, Net	31.9	9.4	2.1	1.7	34.1	11.1	
Other Assets	68.7	56.7	10.4	9.2	79.1	65.9	
Total Assets	3,060.9	2,807.8	201.8	202.0	3,265.5	3,009.8	
Deferred Outflows							
Deferred Outflows of Resources	92.0	102.3	-	-	92.0	102.3	
Total Assets and Deferred Outflows	3,152.9	2,910.1	204.6	202.0	3,357.5	3,112.1	
LIABILITIES							
Current Liabilities	238.4	210.5	5.8	7.0	244.2	217.5	
Noncurrent Liabilities	727.7	728.0	337.1	340.4	1,064.8	1,068.4	
Total Liabilities	966.2	938.5	342.9	347.4	1,309.0	1,285.9	
Deferred Inflows							
Deferred Inflows of Resources	34.9	22.7	1.3	1.3	36.1	24.0	
Total Liabilities and Deferred Inflows	1,001.0	961.2	344.9.7	348.7	1,345.2	1,309.9	
NET POSITION	\$2,151.8	\$1,948.9	(\$139.6)	(\$146.7)	\$2,012.3	\$1,802.2	

\$7.2M BUSINESS TYPE ACTIVITIES INCREASED DUE TO INCREASES IN THE LAND FILL AND TOLL ROAD FUNDS

\$203M

GOVERNMENTAL ACTIVITIES INCREASED DUE TO INCREASES IN AD VALOREM TAXES, SPECIAL ASSESSMENTS, MOBILITY FEES, AND CHARGES FOR SERVICES

STATEMENT OF ACTIVITIES

The Statement of Activities reports how Osceola County's net position changed during the fiscal year. All changes in net position are reported as soon as the underlying event giving rise to the change occurs, regardless of the timing of related cash flows.

CONDENSED STATEMENT OF ACTIVITIES (IN MILLIONS)

	GOVERNMENTAL ACTIVITIES	BUSINESS-TYPE ACTIVITIES	ΤΟΤΑ	L
	2023	2023	2023	2022
REVENUE				
Program Revenues	\$300.2	\$54.9	\$355.1	\$345.0
General Revenues & Transfers	597.5	(6.7)	590.8	538.5
Total Revenues	897.6	48.2	945.9	883.5
EXPENSES				
General Government	(144.6)		(144.6)	(189.9)
Public Safety	(253.1)		(253.1)	(210.8)
Physical Environment	(0.3)		(0.3)	(2.5)
Transportation	(110.9)		(110.9)	(91.8)
Economy Environment	(80.7)		(80.7)	(68.1)
Human Services	(20.8)		(20.8)	(19.2)
Culture Recreation	(37.6)		(20.8)	(33.3)
Court Related	(34.2)		(34.2)	(25.8)
Interest	(12.5)		(12.5)	(13.9)
Landfill	-	(30.1)	(30.1)	(25.7)
Toll Roads	-	(11.0)	(11.0)	(11.3)
Total Expenses	(694.7)	(41.1)	(735.8)	(691.9)
Beginning Net Position	1,948.9	(146.7)	1,802.2	1,610.5
Ending Net Position	2,151.8	(139.6)	2,012.3	1,802.2
		. ,		· · ·
Change in Net Position	\$202.9	\$7.1	\$210.0	\$191.6



GOVERNMENTAL ACTIVITIES

Includes General Government, Public Safety, Physical Environment, Transportation, Economic Environment, Human Services, Culture & Recreation, and Court-Related revenues

BUSINESS TYPE ACTIVITIES

Includes Environmental Services, such as the Landfill and Toll Roads revenues throughout Osceola County

LIABILITIES

Include outstanding debt or expenses that the County owes to vendors and other organizations

ASSETS

Include land, land right of way, works of art/collections, construction in progress, buildings, improvements other than buildings, books, vehicle equipment, infrastructure, and intangibles

GOVERNMENTAL ACTIVITIES REVENUES

PROPERTY TAXES

Taxes received from locally assessed real estate and tangible personal property taxed from a percentage of the fair market value minus any exclusions, differentials, exemptions and credits expressed in mills. Ad valorem taxes are recorded less any discounts, penalties, or interest.

OPERATING GRANTS & CONTRIBUTIONS

Funds which come from federal, state, or local government generally for public services provided by Osceola County.

OTHER TAXES

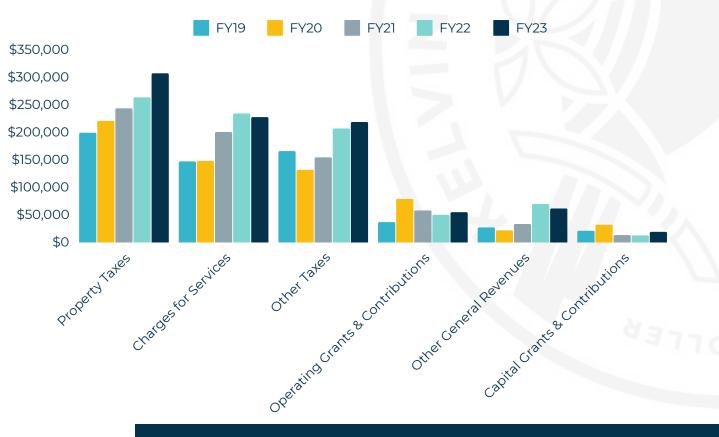
Includes tourism development taxes, ninth cent voted fuel taxes, first local option fuel tax, second local option fuel tax, local communication services tax, local business tax, and other taxes.

OTHER GENERAL REVENUE

Includes reimbursements, rents and royalties, disposition of capital assets, sales of a surplus of material, donations, and settlements, among other sources of income.

CAPITAL GRANTS & CONTRIBUTIONS

Federal, state, or other grants or awards involving a capital asset of the government itself, such as a grant to build a road, a building, or purchase additional firetrucks.



REVENUES 2019-2023

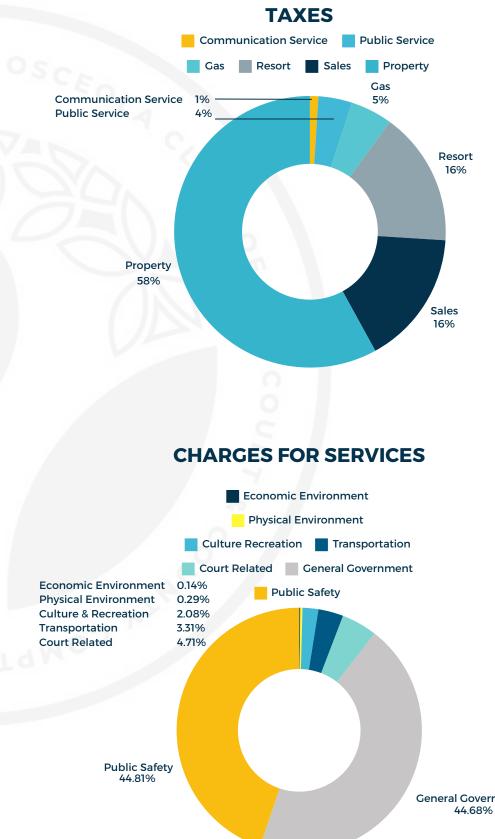


The significant increase in Ad valorem revenue occurred because of new construction and overall property value increases throughout the County. This growth in property values and new construction occurred even though the tax rate (millage rate) has stayed the same for the past 12 years. New construction also led to more special assessment revenue for the County because more units were added to cover the rising cost of services.



REVENUES

Below is a breakdown of the fees and taxes collected from Osceola County's top two revenue streams represented in thousands by percentage.



HELPFUL CHIRP

Taxes generate more than activities revenue in Osceola County.

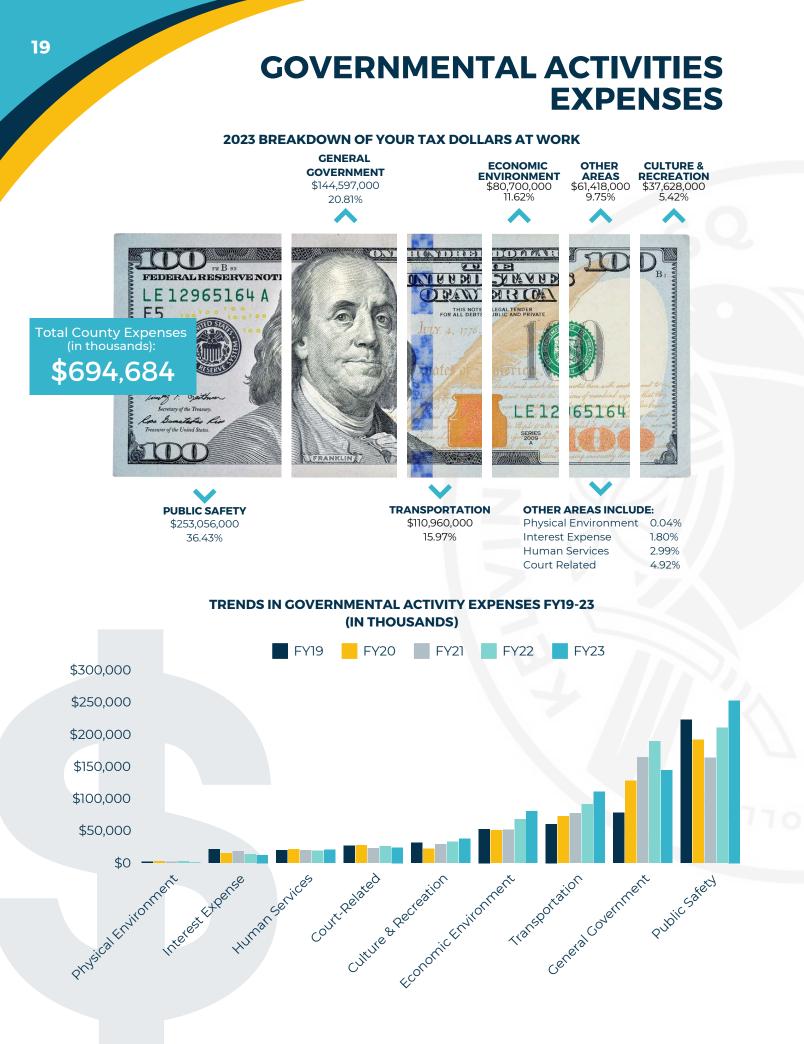
This includes ad valorem property taxes, sales tax, resort tax, gas tax, state and service

Charges for services reflects

These funds include fees for services. building permits, franchise public and fire protection fees.

General Government





EXPENSE CATEGORIES

A significant portion of Osceola County revenues are allocated to fund the essential public services our government provides. These expenses are designated by the below categories.

COURT RELATED SERVICES

The court system is managed by a team consisting of court officials, state attorneys, public defenders, judicial support, court clerks, appeals personnel, jury managers, court reporters, and interpreters. They are responsible for coordinating witnesses, conducting clinical evaluations for criminal, traffic, civil, probate, juvenile, and family court cases, and ensuring the maintenance and security of the courthouse.

CULTURE, PARKS & RECREATION

Includes operation and maintenance of parks and recreation facilities, libraries, marinas, sports fields, conservation areas, community centers, and expenditures for producing special events and activities.

ECONOMIC ENVIRONMENT

This includes the cost of providing services that develop and improve the community's and its citizens' economic condition. Services include industry development, veteran services, employment opportunity and development, housing, and urban development.

GENERAL GOVERNMENT ADMINISTRATION

Services are provided by the legislative and administrative branches of the local government for the benefit of the public and the governmental body as a whole. Includes services such as providing master planning, zoning, counsel, financial and administrative management, and other general services.

HUMAN SERVICES

Cost of providing services for the care, treatment, and control of human illness, injury, or handicap and for the welfare of the community as a whole and its individuals. Includes hospitals, health services, mental health, physical health and public assistance programs, developmentally disabled and interrelated programs such as the provision of health care for indigent persons.

PHYSICAL ENVIRONMENT SERVICES

Services include landfill and recycling, animal control, utility services, sewer and wastewater, conservation and resource management, maintenance, and extension facilities.

PUBLIC SAFETY

A major category of services for the security of persons and property. Services include law enforcement, fire, and rescue services, emergency management and disaster relief services, building code compliance, medical examiners, protective inspections, ambulance and rescue services, and detention and/or correction.

TRANSPORTATION

Cost of services for the safe and adequate flow of vehicles, travelers, and pedestrians. Includes expenditures such as traffic control, law enforcement, and highway safety projects including maintenance and construction of County facilities, roads, toll roads, bridges, parking facilities and mass transit systems airports, railroads, waterways.



CULTURE, PARKS & RECREATION

- 44 Park Sites Maintained
- 6 Libraries Maintained

GENERAL GOVERNMENT BUILDING DEPARTMENT

19,941 Residential Permits3.844 Commercial Permits

HUMAN SERVICES

7 Hospitals

PHSYICAL ENVIRONMENT SERVICES

11,000 Animal Control Calls

PUBLIC SAFETY

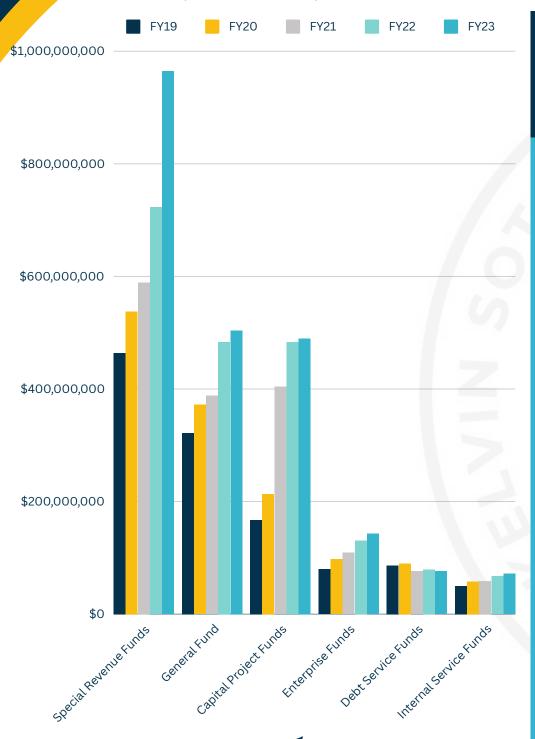
- 5.457 Fire Inspections
 - 3 Sheriff Stations
 - New Fire Station

TRANSPORTATION

- 1,058 Miles of Streets
- 2,329 Lane Miles Maintained
 - 3 Airports
 - 2 Rail Service Sun Rail
 - Bus Service Lynx

BUDGET BY FUND TYPE

Osceola County's governmental funds aim to provide information on short-term inflows, outflows, and spendable resource balances. The unrestricted fund balance serves as a valuable indicator of a government's net resources available for spending by the end of the fiscal year.



HELPFUL

The General Fund is the chief operating fund of the County which also includes the operating funds of the Constitutional Officers of the County.

By September 30, 2023, the governmental funds reported combined ending fund balances of \$1,192.9 million, an increase of \$171 million compared to FY22. The increased balance was due to moderate increase in property taxes due to incrased property values.

The unrestricted fund balance for the General Fund was \$226.4 million or 56.0% of General Fund total revenue. Unrestricted fund balance includes committed, assigned and unassigned fund balances.

Governmental funds revenues increased by \$51 million or 6.1% compared to FY22 due to intergovernmental revenue increase from ad valorem taxes, resort taxes, public service taxes, service charges, mobility fees, and operating grants revenue.





BUDGET AT A GLANCE

The County Manager proposes the annual budget, which is later adopted by the Board of County Commissioners. Osceola County's taxes and other sources of revenue must follow the budget. The operating budget acts as the County's annual financial plan and policy document, as well as a means of achieving the County Commission's goals and objectives.

The Board and other Constitutional Officers, governed by Florida Statutes, follow these procedures in establishing the budgetary data reflected in the financial statements:

- The Constitutional Officers submit a proposed operating budget for the following fiscal year, at various times, to the Board and to certain divisions within the Department of Revenue, State of Florida. The operating budget includes proposed expenditures and the means for financing them.
- The Department of Revenue, State of Florida, has the final authority on the operating budgets for the Tax Collector and Property Appraiser.
- The tentative budget is reviewed and/or modified by the Board after which public hearings are conducted pursuant to Section 200.065 of the Florida Statutes.
- Prior to October 1, the budget is legally enacted by approval of the Board.
- Revision to the total budget requires Board approval. Expenditures may not legally exceed appropriations at the fund level.
- Budgets are adopted on a basis consistent with GAAP (generally accepted accounting prinicpals).
- All governmental funds have legally adopted annual budgets.
- All encumbered and unencumbered appropriations lapse at the close of the fiscal year.
- Florida Statutes require the applicable budget excess of the constitutional officers be remitted back to the Board at the close of the fiscal year.

Department	FY22 Budget	FY23 Budget	Change
Transportation	\$50,887,646	62,237,823	22%
Public Safety	\$45,702,064	54,072,651	18%
Human Services	\$15,194,894	17,359,533	14%
Court Related	\$7,855,802	8,638,967	10%
Physical Environment	\$31,487,898	34,082,358	8%
General Government	\$143,677,972	152,462,587	6%
Culture/Recreation	\$31,413,818	28,705,894	-9%
Economic Development	\$66,275,835	59,747,413	-10%



The annual budget is a balanced budget with projected revenues equal to projected expenditures in a fiscal year.

Economic factors that affected the budget include assessed taxable value of real and personal property combined increased 16.9% and the estimated population increase of 3.3% from fiscal year 2022.







In fiscal year 2023, the outstanding bond debt for Osceola County totaled \$676.4 million. However, this amount decreased by \$28.6 million because of the scheduled principal payments of \$31.0 million made towards the outstanding debt.

SCHEDULED PAYMENT BY FISCAL YEAR OF \$676.4 MILLION OF PRINCIPAL DEBT SERVICE





Beyond Finances, We're Proudly Serving **YOU** with Care

- Child Support Payments
- Civil, Family, Guardianship & Probate Records
- Criminal & Traffic Records
- Fraud, Waste & Abuse Oversight
- Injunctions for Protection
- Marriage Licenses & Wedding Ceremonies
- Official Records Search
- Passports & Photos
- Pay Court & Traffic Fines
- FREE Property Fraud Alert
- Real Property Records
- Tax Deeds
- Value Adjustment Board Petitions
- And much more!



We're proud to serve you not only with care, but with excellence, too.

Our office received recognition from the Florida Court Clerks & Comptrollers Association in FY22 and FY23 for our adherence to statewide best practices.







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Our Vision

Our goal is to make our services accessible to all, whether in our office or in the community. We're committed to serving each person in the manner they require and want.





Our Mission

Our commitment to improving the wellbeing of everyone, one person at a time, means that we are devoted to assisting each of our customers, no matter their circumstances. We strive to provide every individual with the care, respect, and service they are entitled to.

Our Pillars

Our goal is to deliver exceptional customer and public service by showing care, striving for excellence, and improving efficiency. We are committed to serving our constituents at the highest level.





Our Transformational Goal

We are committed to exceeding expectations by modernizing our practices, technology, and services. Our goal is to reduce wait times, increase productivity, and serve our constituents with care using the latest advancements.

WE'VE BEEN BUSY SERVING OSCEOLA IN FY23

These initiatives collectively demonstrate our commitment to efficiency, improving service delivery, enhancing visitor experience and optimizing internal operations to achieve our mission to advance the well-being of all, one person at a time.

INSTALLING NEST GALLERY & MOCKI'S EDUCATION STATION

- NEST (Neighborhood Exhibit for Student Talent) Gallery: Collaboration between Osceola County School District and Clerk of the Circuit Court & County Comptroller, showcasing exceptional student art. The gallery promises to enhance the visit of the thousands of constituents who visit the Clerk & Comptroller's Customer Care Floor every year.
- Mocki's Education Station: Partnership with Osceola Library System and Osceola Reads, providing educational resources and entertainment for children visiting the courthouse.

PROCESSING RECORD NUMBERS OF CIVIL FILINGS

• Due to the legislative change with the passage of HB 837, our team expeditiously processed seven times the anticipated number of circuit civil cases related to auto and other negligence claims.

DIGITIZING PROCESSES

- Implemented E-Certify for Mental Health and Guardianship documents, improving service efficiency and reducing paper use.
- Digital receipt of traffic citations from St. Cloud Police Department, enhancing accuracy and reporting efficiency.
- Digitization efforts to streamline processes and improve efficiency, including electronic document handling and traffic citation management.

IMPLEMENTING SELF-SERVICE KIOSKS

 Introduced kiosks for constituents to submit petitions directly for filing, improving document legibility and accuracy for judicial review. Additionally, petitioners can use translation software for increased comprehension and access to justice, regardless their primary language.

SUPPORTING EMPLOYEES' WELL-BEING

- Increased minimum wage ahead of Constitutional requirement and introduced competency-based upskilling programs for career growth and salary advancement.
- Implemented new vacation, PTO, and gap leave policies to support employee emergencies, creating first-of-its-kind family paid leave in public service in Florida.

OFFERING PASSPORT PHOTO, NOTARY & PROPERTY FRAUD ALERT SERVICES

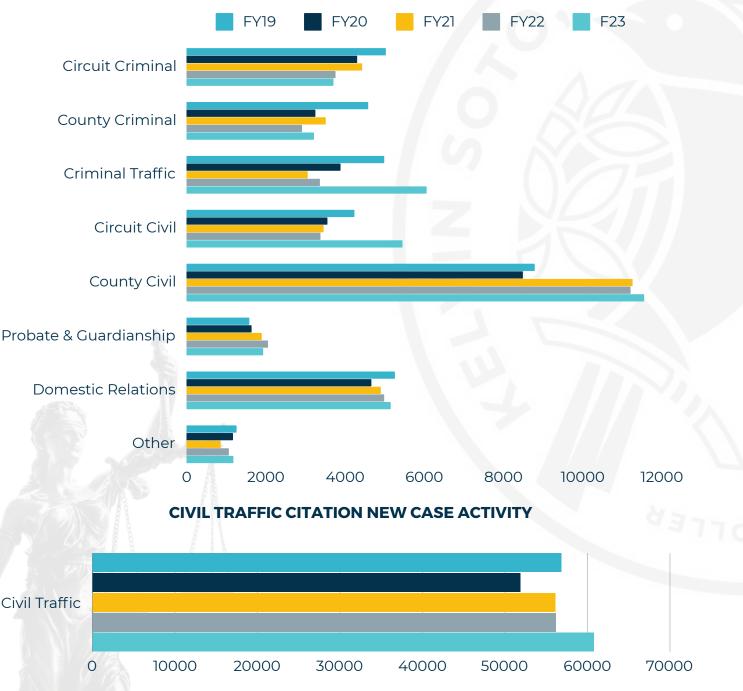
• Expanded onsite services for enhanced convenience.



NEW COURT CASE STATISTICS

Every day, the Clerk & Comptroller's Office receives new cases for filing from attorneys, law enforcement, and self-represented litigants. In FY23 alone, the Clerk & Comptroller received nearly 95,000 new cases in the criminal and civil divisions. For display purposes, Juvenile Dependency and Delinquency cases are reflected as "Other."

As shown in this chart, the Clerk & Comptroller by far receives more new civil traffic cases than cases in any other division, with nearly 63,500 traffic citations being processed by the Clerk & Comptroller in each of the past few years.

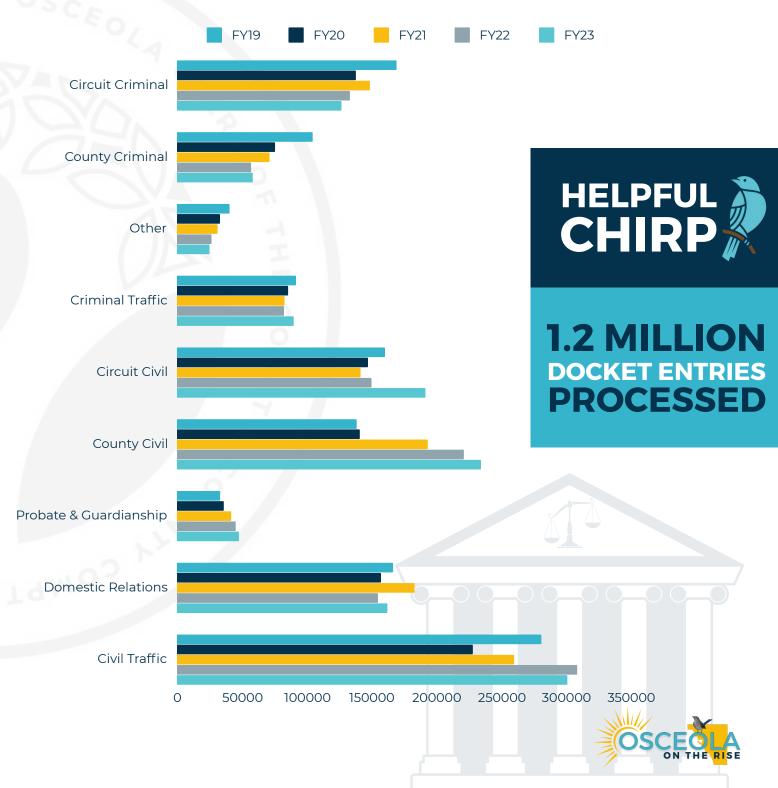


NEW CASE ACTIVITY (WITHOUT CIVIL TRAFFIC CITATIONS)

DOCKET ENTRY STATISTICS

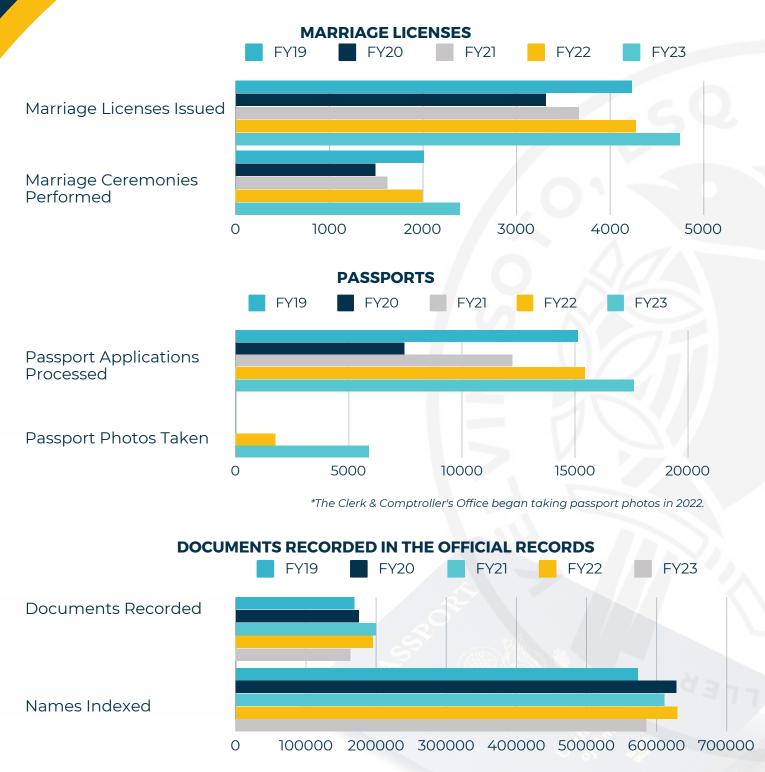
In each of these cases, the Clerk & Comptroller's Office dockets thousands of entries each week noting documents filed, charge and bond information, court dates, orders of the court, and other remarks.

In FY23, the Clerk docketed nearly 1.2 million entries onto case dockets among all 10 case types below.



RECORDING STATISTICS

The Clerk & Comptroller's Office oversees the recording of documents into the Official Records, our marriage license operations, and proudly serves as a U.S. Department of State Passport Acceptance Facility.





LIBRARY LOCATIONS

Buenaventura Lakes Library

405 Buenaventura Blvd Kissimmee, FL 34743 M-Th. 9 a.m. to 9 p.m. F-Sat. 9 a.m. to 6 p.m. Sun. 12 - 6 p.m.

Hart Memorial Central Library

211 E Dakin Ave Kissimmee, FL 34741 M-Th. 9 a.m. to 9 p.m. F-Sat. 9 a.m. to 6 p.m. Sun. 12 - 6 p.m.

Kenansville Library

1154 S Canoe Creek Rd Kenansville, FL 34739 W, F, Sat. 10 a.m. - 6 p.m.

Poinciana Library

101 N Doverplum Ave Kissimmee, FL 34758 M-Th. 9 a.m. to 9 p.m. F-Sat. 9 a.m. to 6 p.m. Sun. 12 - 6 p.m.

Veterans Memorial St. Cloud Library

810 13th St St Cloud, FL 34769 M-Th. 9 a.m. to 9 p.m. F-Sat. 9 a.m. to 6 p.m. Sun. 12 - 6 p.m.

West Osceola Library

305 Campus St Celebration, FL 34747 M-Th. 9 a.m. to 9 p.m. F-Sat. 9 a.m. to 6 p.m. Sun. 12 - 6 p.m.



1,169,512 LIBRARY BOOKS IN CIRCULATION





EMERGENCY SERVICES DIAL 911 FOR EMERGENCIES

Kissimmee Police Department

8 N Stewart Ave Kissimmee, FL 34741 Non-Emergency Line (407) 846-3333

Kissimmee Fire Rescue 101 Church St, Ste 200 Kissimmee, FL 34741 Administration (407) 518-2222

St. Cloud Police Department

4700 Neptune Rd St. Cloud, FL 34769 Non-Emergency Line (407) 891-6700

St. Cloud Police Department Substation 923 New York Ave

St. Cloud, FL 34796

St. Cloud Fire Rescue

900 Minnesota Ave St. Cloud, FL 34769 Administration (407) 957-8480

Osceola County Sheriff's Office

2601 E Irlo Bronson Memorial Hwy Kissimmee, FL 34744 Non-Emergency Line (407) 348-2222

Osceola County Fire Rescue 2586 Partin Settlement Rd

2586 Partin Settlement Rd Kissimmee, FL 34744 (407) 742-7000











HOSPITALS

AdventHealth Celebration

400 Celebration Pl Celebration, FL 34747

AdventHealth Kissimmee ER

2450 N Orange Blossom Trl Kissimmee, FL 34744

AdventHealth Partin Settlement Health Park & ER*

2488 & 2500 E Irlo Bronson Memorial Hwy Kissimmee, FL 34744 407-861-3500

*This ER is part of AdventHealth Orlando and is not an urgent care center. Services and care are billed as hospital ER rates.

HCA Florida Osceola Hospital 700 W Oak St Kissimmee, FL 34741

HCA Florida Poinciana Hospital 325 Cypress Pkwy

Kissimmee, FL 34759

Orlando Health ER & Medical Pavilion 1001 E Osceola Pkwy Kissimmee, FL 34744

ORLANDO HEALTH°

Orlando Health St. Cloud Hospital 2906 17th St St. Cloud, FL 34769









Advent Health

TRANSPORTATION



Central Florida Expressway Authority 474 ORL Tower Rd Orlando, FL 32807 (407) 690-5000 www.cfxway.com



FreeBee Kissimmee 101 Church St Kissimmee, FL 34741 (407) 847-2821 www.kissimmee.gov/our-city/visitors/freebee



Lynx Bus 455 N Garland Ave Orlando, FL 32801 (407) 847-LYNX www.golynx.com



SunRail 801 SunRail Drive Sanford, FL 32771 1 (855) RAIL-411 www.sunrail.com





Florida's Turnpike Enterprise

Turkey Lake Service Plaza Milepost 263 Bldg 5315 Ocoee, FL 34761 (407) 532-3999 www.floridasturnpike.com

SECONDARY EDUCATION INSTITUTIONS



Adult Learning Center Osceola

2320 New Beginnings Road Kissimmee, FL 34744 407-518-8140 https://www.osceolaschools.net/alco



Florida Technical College Florida Technical College 3831 West Vine Street Kissimmee, FL 34741 407-483-5700 www.ftccollege.edu



Osceola Technical College 501 Simpson Rd Kissimmee, FL 34744 (407) 344-5080 www.osceolaschools.net/otech



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UNIVERSITY OF CENTRAL FLORIDA **University of Central Florida** 1800 Denn John Ln Building 4 Kissimmee, FL 34744 (407) 823-4547 www.ucf.edu

VALENCIACOLLEGE

Valencia College 1800 Denn John Ln Kissimmee, FL 34744 (407) 582-1507 www.valenciacollege.edu

COUNTY DEPARTMENTS

WWW.OSCEOLA.ORG

Animal Services

3910 Old Canoe Creek Rd St. Cloud, FL 34769 (407) 742-8000 www.osceolacountypets.com

Building, Licensing & Permitting

1 Courthouse Sq, Ste 1400 Kissimmee, FL 34741 (407) 742-0200

Code Enforcement 1 Courthouse Sq, Ste 1400 Kissimmee, FL 34741 (407) 742-0400

Community Development 1 Courthouse Sq, Ste 1400 Kissimmee, FL 34741 (407) 742-0200

Corrections

402 Simpson Rd Kissimmee, FL 34744 (407) 742-4444

Development Review

1 Courthouse Sq, Ste 1400 Kissimmee, FL 34741 (407) 742-0200

Emergency Management 2586 Partin Settlement Rd

2586 Partin Settlement Rd Kissimmee, FL 34744 (407) 742-9000

Health Department

1875 Fortune Rd Kissimmee, FL 34744 (407) 343-2000 osceola.floridahealth.gov

Housing & Community Services

1392 E Vine St Kissimmee, FL 34744 (407) 742-8400

Library System

211 E Ďakín Ave Kissimmee, FL 34741 (407) 742-8888 www.osceolalibrary.org

Mosquito Control

1 Courthouse Sq, Ste 3100 Kissimmee, FL 34741 (407) 742-0505

Office of Management & Budget

1 Courthouse Sq Kissimmee, FL 34741 (407) 742-1800

Parks & Public Lands 1 Courthouse Sq, Ste 1100

Kissimmee, FL 34741 (407) 742-0200

Planning & Design Office

1 Courthouse Sq, Ste 1400 Kissimmee, FL 34741 (407) 742-0200

Procurement Services

1 Courthouse Sq, Ste 2300 Kissimmee, FL 34741 (407) 742-0900

Public Works

1 Courthouse Sq, Ste 3100 Kissimmee, FL 34741 (407) 742-0662



Road & Bridge

1 Courthouse Sq Kissimmee, FL 34741 (407) 742-7500

Solid Waste

750 S Bass Rd Kissimmee, FL 34741 (407) 742-7750

Special Assessments 1 Courthouse Sq, Ste 2100 Kissimmee, FL 34741 (407) 742-1800

Strategic Initiatives

3 Courthouse Sq, 2nd Floor Kissimmee, FL 34741 (407) 742-2395

Stormwater

1 Courthouse Sq, Ste 3100 Kissimmee, FL 34741 (407) 742-0662

Transportation & Transit 1 Courthouse Sq Kissimmee, FL 34741 (407) 742-0565

Veteran's Services

1392 E Vine St Kissimmee, FL 34744 (407) 742-8455

Zoning

1 Courthouse Sq, Ste 1400 Kissimmee, FL 34741 (407) 742-0200





Visitors to the Judge Jon B. Morgan Courthouse and to the County Administration Building have free parking in the parking garage adjacent to the County Administration Building while utilizing county services or attending public meetings.



OSCEOLA COUNTY PARKS & RECREATION

65th Infantry Veterans Park 301 Buenaventura Blvd Kissimmee, FL 34743

Archie Gordon Memorial Park 420 Buenaventura Blvd Kissimmee, FL 34743

Austin-Tindall Sports Complex 4100 Boggy Creek Rd Kissimmee, FL 34744

BVL Community Park 419 Buenaventura Blvd Kissimmee, FL 34743

Camp Lonesome Conservation Area 4257[°]N Canoe Creek Rd Kenansville, FL 34739

Cherokee Point Conservation Area 2501 Cherokee Rd St. Cloud, FL 34772

Hickory Tree Community Park 2361 Old Hickory Tree Rd St. Cloud. FL 34772

Holopaw Community Center & Park 8801 Community Center Rd Holopaw, FL 34773

Holopaw Neighborhood Park 5185 Pierre Ave St. Cloud, FL 34773

Kenansville Community Center & Park 1178 S Canoe Creek Rd Kenansville, FL 34739

Lake Lizzie Conservation Area 6495 Old Melbourne Hwv St. Cloud, FL 34771

Lake Runnymede Conservation Area 4600 Rummell Rd St. Cloud, FL 34771

Makinson Island Conservation Area Lake Tohopekaliga Kissimmee, FL 34741

Marydia Community Center 707 Sawdust Trl Kissimmee, FL 34744

Narcoossee Community Center & Park 5354 Rambling Rd St. Cloud, FL 34771

Neptune Middle School Sports Fields 2727 Neptune Rd Kissimmee, FL 34744

Oren Brown Community Park 3511 Baker Dr Kissimmee, FL 34741

Osceola County Stadium 631 Heritage Pkwy Kissimmee, FL 34741

Osceola County Welcome Center & History Museum 4155 W Vine St Kissimmee, FL 34741

Parkway Middle School Sports Fields 857 Florida Pkwv Kissimmee, FL 34743

41 Parks



11 Boat Ramps



2 Tennis Courts





1 Soccer Complex



1 Fun Osceola

5 Community Centers

1 Nature Center

4 Racquetball Courts

Partin Triangle Neighborhood Park 2830 Neptune Rd Kissimmee, FL 34744

Robert Guevara Community Center & Park 501 Florida Pkwy Kissimmee, FL 34743

Royal Palm Neighborhood Park 156 Turpin Ln Kissimmee, FL 34743

Scotty's Cove Conservation Area 1570 Parsons Rd Kissimmee, FL 34744

Senses Park 2296 Camelia Dr Kissimmee, FL 34743

Shelby Cox Memorial Park 5618 Old Tampa Hwy Intercession City, FL 33896

Shingle Creek Regional Park 4266 W Vine St Kissimmee, FL 34741

Shingle Creek Regional Park - Bass Rd 95 S Bass Rd Kissimmee, FL 34746

Shingle Creek Regional Park -Marsh Landing 3465 Marsh Rd Kissimmee, FL 34746

Shingle Creek Regional Park -Pioneer Village at Shingle Creek 2491 Babb Rd Kissimmee, FL 34746 **Shingle Creek Regional Park -Ruba** U.S. Hwy 192 & Yates Rd Kissimmee, FL 34741

Shingle Creek Regional Park - Steffee Homestead 4280 W Vine St Kissimmee, FL 34746

Shingle Creek Regional Park - Steffee Landing 4266 W Vine St Kissimmee, FL 34741

Southport Regional Park 2001 E Southport Rd Kissimmee, FL 34758

Split Oak Forest Wildlife & Environmental Area Clapp Simms Duda Rd Orlando, FL 32832

Tropical Neighborhood Park 994 W Tropicana Ct Kissimmee, FL 34741

Tupperware Island Conservation Area/Brownie Wise Park 1150 Aultman Rd Kissimmee, FL 34744

Twin Oaks Conservation Area 2001 Macy Island Rd Kissimmee, FL 34744

Watersedge Neighborhood Park 275 Waters Edge Dr Kissimmee, FL 34743

Yeehaw Junction Park 3660 Maple Ln Okeechobee, FL 34972



2204 Denn John Ln Kissimmee, FL 34744

Brinson Park 406 Neptune Rd Kissimmee, FL 34741

Chambers Park Community Center & Pavilion 2380 N Smith St Kissimmee, FL 34744

Denn John Softball Complex 2204 Denn John Ln Kissimmee, FL 34744

Fortune Road Athletic Complex 2500 Fortune Rd Kissimmee, FL 34744

Kissimmee Civic Center 201 E Dakin Ave Kissimmee, FL 34741

Kissimmee Lakefront Park 201 Lakeview Dr Kissimmee, FL 34741

Ladue Park 1112 W Catherine St Kissimmee, FL 34741

Mark Durbin Community Park at Lakeside 2253 Lakeside Dr Kissimmee, FL 34744

Mill Run Park 1451 Mill Slough Rd Kissimmee, FL 34744

KISSIMMEE PARKS & RECREATION

Mill Slough Park/KUA Cumbie Canine Court 2138 Agate St Kissimmee, FL 34744

Oak Street Park & Community Center 717 N Palm Ave Kissimmee, FL 34741

Oak Street Park Sports Complex 1500 W Oak St Kissimmee, FL 34741

Orange Gardens Community Center 1114 George St Kissimmee, FL 34741

Quail Hollow Park 1716 Woodcrest Blvd Kissimmee, FL 34744

Rainbow Park 2204 Denn John Ln Kissimmee, FL 34744

Toho Marina 69 Lakeview Dr Kissimmee, FL 34741

ST. CLOUD PARKS & RECREATION

Cannery Park 901 Virginia Ave St. Cloud, FL 34769

Civil Center Complex 3001 17th St St. Cloud, FL 34769

Centennial Park 1214 10th St St. Cloud, FL 34769

Community Garden 802 New York Ave St. Cloud, FL 34769

Dakota Park Dakota Ave & Lakeshore Blvd St. Cloud, FL 34769

Godwin Park 317 Delaware Ave St. Cloud, FL 34769

Hopkins Park 620 E 17th St St. Cloud, FL 34769

Lakefront Park 1104 Lakeshore Blvd St. Cloud, FL 34769

O.P. Johnson Park 300 Georgia Ave St. Cloud, FL 34769

Peghorn Nature Park & Trails 2101 Peghorn Way St. Cloud, FL 34769

Ralph V. Chisholm Regional Park 4700 Chisholm Park Trl St. Cloud, FL 34771 **Stephanie Leigh Rothstein** Memorial Park

2701 Missouri Ave St. Cloud, FL 34769

Ted Broda Memorial Park 4499 Michigan Ave St. Cloud, FL 34769

Veteran's Park 1201 13th St St. Cloud, FL 34769

Water Tower Park 3800 Pine Tree Dr St. Cloud, FL 34772

Wheel Park 2401 Peghorn Way St. Cloud, FL 34769





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Duke Energy PO Box 14042 St. Petersburg, FL 33733 1 (800) 700-8744 www.duke-energy.com



Kissimmee Utility Authority 1701 W Carroll St Kissimmee, FL 34741 (407) 933-7777 www.kua.com



Orlando Utilities Commission

100 W Anderson St Orlando, FL 32801 (407) 423-9018 www.ouc.com



Toho Water Authority

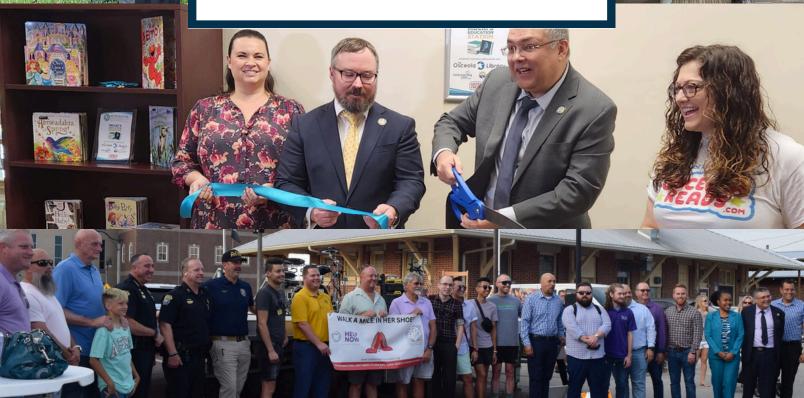
951 Martin Luther King Jr. Blvd Kissimmee, FL 34741 (407) 944-5000 www.tohowater.com

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From Four Corners to Kenansville, we're here to serve you with care.

Thank you for the opportunity to do so.

www.osceolaclerk.com



"Advancing the well-being of all, one person at a time."

OFFICE OF KELVIN SOTO, ESQ. Osceola Clerk of the Circuit Court & County Comptroller

Judge Jon B Morgan Courthouse 2 Courthouse Sq Kissimmee, FL 34741 Main (407) 742-3500



